

# Voyager Edge UC Series

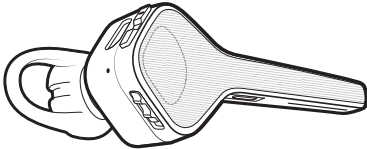
User Guide



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# What's in the box



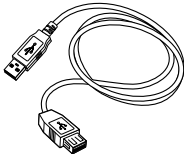
Headset with medium eartip



Charge case



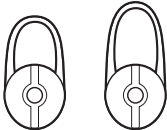
USB Bluetooth adapter



Micro USB cable\*



Earloop

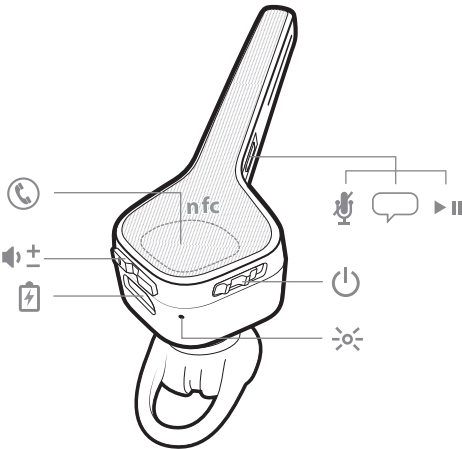










Small and large eartip

**NOTE** \*Charger style may vary by product.

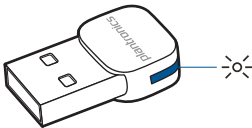
# Overview


## Headset overview



-  Call button
-  Volume button
-  Micro-USB charge port
-  Mute button
-  Voice button
-  Play/Pause button
-  Power button
-  Headset LED (indicator light)

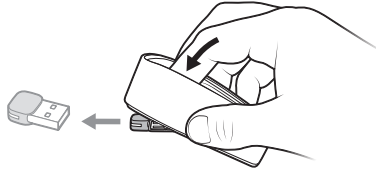
## Bluetooth USB Adapter



-  Indicator light (LED)

## Charge case overview

The Bluetooth USB adapter is stored in the bottom of the charge case.



**IMPORTANT** The charge case is placed in deep sleep mode after manufacturing to save power and protect the battery. To wake-up the charge case, plug it into a power source for a minimum of 1 minute. The LEDs flash when charging.



Charge case LEDs; indicates case/headset battery status



Headset: Touch the icon to display the headset battery status



Charge case: Touch the icon to display the charge case battery status



Micro USB charge port

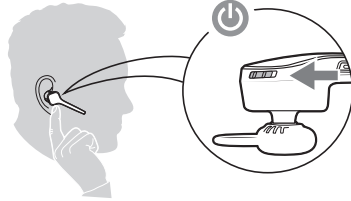
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When fully charged, the charge case provides an extra 10 hours of battery life for the headset.

# Pair

**NOTE** If your phone supports Near Field Communication (NFC), go to **NFC pairing**.

- Bluetooth pairing
- 1 Wearing your headset, power it on. You hear "welcome" in all the supported languages and then "pairing" in the default language. The headset LED flashes red and blue.

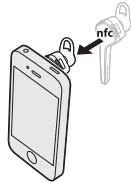


- 2 Activate Bluetooth® on your phone and set it to search for new devices.
  - **iPhone Settings > Bluetooth > On\***
  - **Android™ Settings > Bluetooth: On > Scan for devices\***

**NOTE** \*Menus may vary by device.



- 3 Select "PLT\_Edge." If necessary, enter four zeros (0000) for the passcode or accept the connection. Once successfully paired, you hear "pairing successful."

- NFC pairing
- 1 Ensure NFC is on and your phone's display is unlocked.
  - 2 Tap and hold the headset to the phone's NFC tag location until NFC pairing completes. If necessary, accept the connection.
- TIP** Keep an eye on your Smartphone's screen for prompts to start and accept the pairing process.



**NOTE** The headset's NFC tag is located on the top of the headset. Phone NFC tag locations vary.

Pair Another Phone After pairing your headset to your phone, you may want to pair another phone.

- 1 Power on your headset.
- 2 Choose:
  - Tap the Voice button  and say "Pair mode"
  - Press and hold the Call button  until you hear "pairing"
- 3 Activate Bluetooth on your phone and set it to search for new devices.
- 4 Select "PLT\_Edge."  
If necessary, enter four zeros (0000) for the passcode or accept the connection.

Once successfully paired, you hear "pairing successful" and the headset indicator lights stop flashing.

# Select language

Once your headset is paired and connected to your phone, you can change the headset language.

- 1 Wearing your headset, power it on.
- 2 Press and hold the Volume up + and down – buttons together until you hear “welcome.” The language selection directions repeat in every supported language.



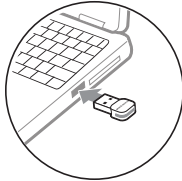
- 3 Follow the voice-guided prompts to select the headset language.

# Connect

## Connect to PC

Your Bluetooth USB adapter comes pre-paired to your headset.

- 1 Insert the Bluetooth USB adapter into your laptop or PC (not docking station).



- 2 The USB adapter LED flashes blue and then turns solid blue to indicate the headset is connected to the USB adapter. You hear "PC connected." The LED remains solid blue when not on an active call and flashes blue when on a call.
- 3 **OPTIONAL** Load Plantronics Hub for Windows and Mac by visiting [plantronics.com/software](http://plantronics.com/software) for headset button functionality.  
**NOTE** *Plantronics Hub software allows you to customize your headset's behavior through advanced settings and options.*

## Pair (USB adapter)

You may need to re-pair your Bluetooth USB adapter to your headset.

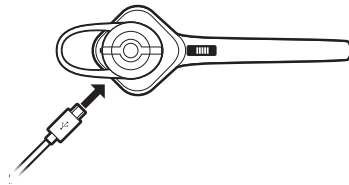
Place your headset into pairing mode. Insert the USB adapter into your laptop or PC (not a docking station). Pairing is successful when the headset LED stops flashing red/blue and the USB LED is solid blue.



# Charge

It takes 90 minutes to fully charge the headset. The indicator light turns off once charging is complete.

**TIP** To reset the accuracy of the talk time prompt, deplete the headset battery then charge fully.



## Headset LED behavior while charging with micro USB cable

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Off	Charging complete
-----	-------------------

---

● ● ●	Battery high
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● ●	Battery medium
-----	----------------

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●	Battery low
---	-------------

---

● ● ●	Battery critical
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## Check headset battery status

There are three ways to check your headset battery status.

- 1 Wearing the headset, tap the Voice button, say "Check battery" and listen to the voice alert.
- 2 Wearing the headset, tap the Call control button and listen to the voice alert (smartphone only).
- 3 When not wearing the headset, tap the Call control button and observe the headset LEDs.

## Headset LED behavior for battery status

---

Off	Charging complete
-----	-------------------

---

●	Battery high
---	--------------

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●	Battery low, less than 30 minutes remaining
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● ● ●	Battery critical , under 10 minutes remaining
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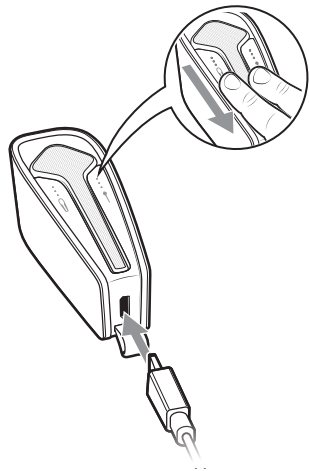
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## Use the charge case

A fully charged case can supply an additional 10 hours of headset talk time.

**IMPORTANT** *The charge case is placed in deep sleep mode after manufacturing to save power and protect the battery. To wake-up the charge case, plug it into a power source for a minimum of 1 minute. The LED's flash when charging.*

Check the charge case or headset battery status by touching/swiping either the case or headset icons. The LEDs indicate the battery status.



### Battery status LEDs for charge case and headset

- 
- ● ● Battery high

---

  - ● Battery medium

---

  - Battery low

---

  - ⚡ Battery critical; Recharge case/headset

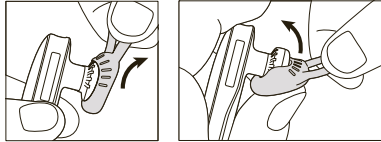
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# Fit

## Adjust the fit

The loop of the gel eartip tucks into the back curve of your ear for a stable fit.

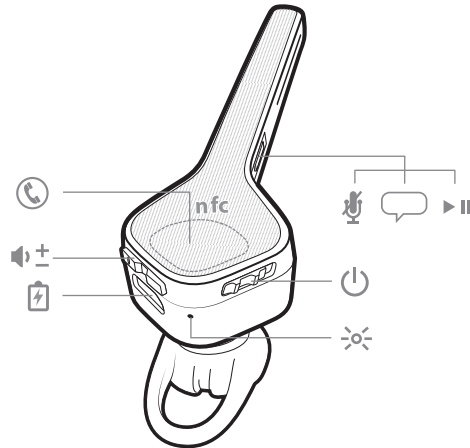
- 1 With the headset powered off, replace the eartip with one of the two alternate sizes if it feels loose or tight in you ear.



- 2 To adjust the fit, rotate the eartip on the headset or add the optional clip-on earloop.

**NOTE** *If the eartip feels loose after use, remove the eartip, wash it in warm water, let it dry and reattach.*


# The Basics





## Make/Take/End Calls

### Answer a call

Choose:

- Put on the headset to answer call, or
- Say “answer” after call is announced (smartphone only), or
- Tap the Call button 

### Answer a second call


First, tap the Call button  to end current call, then tap the Call button  again to answer new call.

### End a call

Tap the Call button  to end current call.

### Reject a call


Choose:

- Say “ignore” after call is announced (smartphone only), or
- Press Call button  for 2 seconds

### Call back last call (smartphone)

To dial your last number you dialed, double-tap the Call  button.

### Voice dial (phone feature)

If your smartphone has a voice-enabled assistant, press the call button  for 2 seconds and wait for phone prompt.

### Caller Announcement (mobile phone only)


When wearing your headset, you will hear the name of a contact calling you so you can decide whether to answer or ignore the call without having to check the phone screen.

An incoming caller name is announced:

- if your phone supports Phone Book Access Profile (PBAP)
- if you granted access to your contacts during pairing process (for many mobile phones, this is preset out-of-the box and may not be necessary)
- if the caller is stored in the phone's contacts list



An incoming caller name is not announced: if the caller is unknown, unlisted, or blocked

### Mute

During a conversation, press the Mute button . You hear "mute on" or "mute off." An alert repeats every 15 minutes when mute is on.

**NOTE** *If the headset smart sensors are enabled (default), mute is deactivated when the headset is taken off and the headset is no longer muted.*

### Adjust the volume

Toggle the Volume button  up (+) or down (–) during a call or while streaming audio. While not on a call or streaming audio you can toggle the Volume button  to adjust the volume level for Caller Announce and other voice prompts.

### Use Smart Sensors

Smart sensors in this headset recognize if the headset is being worn and can automatically perform time-saving functions.

### Putting on your headset will:

- Answer an incoming call
- Transfer an active call from your phone
- Resume streaming audio

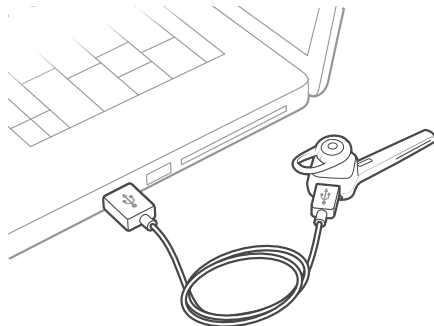
### Taking off your headset will:

- Transfer an active call to your phone
- Pause streaming audio
- Lock the Call button to avoid accidental calls



### Reset sensors

You may need to reset the sensors if they are not working as expected.

To reset your sensors, connect the headset directly to your computer's USB port, and place it, with the ear tip up, on a flat non-metallic surface for more than 10 seconds.



**Disable sensors**

To disable the sensors, hold both the Voice  and Call  buttons for more than 6 seconds until the LED flashes purple then red. Repeat to reactivate; the LED flashes purple then blue.

**NOTE** *Sensors cannot be disabled while streaming audio.*

Play or pause streaming  
audio

A 2-second press of the Play/Pause button  will either pause or resume playback of streaming audio.

**NOTE** *You must pause your streaming audio before you:*

- *use your headset's voice commands*
- *initiate an outbound call with your headset (call back or voice dial)*

**NOTE** *If you power off the headset or go out of phone range while streaming audio, your headset will not play/pause the stream upon reconnecting until you manually resume streaming with your phone.*

# More Features

## Voice alerts

You can change the language of voice alerts three different ways.

- Select a new headset language using your headset (see [Select language](#))\*
- Download and install the HUB app on your phone (visit [plantronics.com/apps](http://plantronics.com/apps))\*
- Download and install the MyHeadset Updater tool (visit [plantronics.com/myheadset](http://plantronics.com/myheadset))

### Voice alerts list

Following is a list of the most frequent voice alerts.

- "Answering call"
- "Battery low"
- "Calling back last number"
- "Incoming call"
- "Lost connection"
- "Mute on/off"
- "No phone is connected"
- "Pairing"
- "Pairing incomplete, restart headset"
- "Pairing successful"
- "Power on/off"
- "Phone X connected/disconnected"
- "Recharge headset"
- "Say a command"
- "Smart sensors on/off"
- "Talk time remaining X hours"
- "Volume maximum/minimum"


### Adjust voice alert volume

Toggle the volume button when the headset is powered on and idle (not on a call or streaming music) to adjust the volume of the headset's voice alerts.

## Voice commands

You can change the language of voice commands three different ways.


- Select a new headset language using your headset (see [Select language](#))\*
- Download and install the HUB app on your phone (visit [plantronics.com/apps](http://plantronics.com/apps))\*
- Download and install the MyHeadset Updater tool (visit [plantronics.com/myheadset](http://plantronics.com/myheadset))

To use voice commands, tap the Voice button , wait for command request, then say a command. For example, "What can I say?" tells you the full list of available commands.


### Voice commands list

- "Am I connected?"
- "Answer"

- "Call back"
- "Cancel"
- "Check battery"
- "Ignore"
- "Pair mode"
- "What can I say"

**NOTE** The voice-dial feature on your phone is initiated by pressing the Call button  for 2 seconds. The voice-dial feature is not a headset voice command.

**Disable the answer/ignore voice commands**

- 1 Power on the headset.
- 2 Press and hold the Voice button  until you hear "voice answer off."
- 3 Repeat to reactivate the voice answer commands.

Use two phones

Multipoint technology lets you pair a second phone and answer calls from either phone.

Once you have paired your two phones, it's easy to answer calls from either phone.

**NOTE** Your headset can pair with up to 8 devices but only maintain 2 connections simultaneously; this includes the Bluetooth USB adapter.

When on a call, you will hear a ringtone notification of the incoming call from the second paired phone. To answer a second call from the other phone, you must end the current call (tap Call button) so the new call automatically answers.

If you choose to not answer the second call, it will go to voicemail.

Change headset settings

You can change the headset settings two different ways.

- Download and install the HUB app on your phone (visit [plantronics.com/apps](http://plantronics.com/apps))\*
- Download and install the MyHeadset Updater tool (visit [plantronics.com/myheadset](http://plantronics.com/myheadset))

The following headset settings can be changed:

- Turn voice commands on/off
- Turn high quality audio (A2DP) streaming on/off
- Turn Wideband Audio for HD Voice on/off
- Customize smart sensors
- Customize mute

Update headset firmware

You can update your headset firmware using a USB cable and computer with the MyHeadset Updater tool installed.

- 1 Connect your headset and USB cable to your computer.
- 2 Download the MyHeadset Updater tool by visiting [plantronics.com/myheadset](http://plantronics.com/myheadset). Besides receiving firmware updates, you can also change language and regional settings and configure other features.



# Support

## NEED MORE HELP?

[plantronics.com/support](http://plantronics.com/support)

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Simply Smarter Communications™

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Patents: US 5,712,453; CN ZL201430031969.6; ZL201430040931.5; EM 002408096; 002417121; patents pending.

204165-06 (01.15) MODEL ID: PITE14, ADAPTER: BT300

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