Get an enhanced experience for every person and meeting room connected to Lifesize Cloud in your organization

Lifesize® Cloud Premium Subscription Plan

At Lifesize, we believe that every person and every meeting room in your organization deserves to be video-enabled with the best communication tool available, Lifesize Cloud. And now you can get an enhanced experience with our Premium Subscription Plan.

With our Premium Subscription Plan, you get access to premium features like Skype for Business support, 40-way calling, SSO (Single Sign-on), the option to purchase Lifesize Cloud Amplify—our recording and sharing solution—and much more. You also have the option to upgrade to our Extreme Enterprise Support Service where you'll gain 24/7/365 support, priority in our support queue and account reviews. Best of all, you can purchase a multiyear Premium Subscription Plan now, saving you money and giving you price protection.

Who is it ideal for?

It is ideal for organizations of all sizes, from small businesses to global businesses, that are looking for an enhanced experience with the most powerful communication and collaboration tool available.

How does it work?

Contact your local Lifesize Sales Representative, who will provide a quote based on the number of users and rooms you'd like to entitle.

What is so great about this plan?

Now every user gets access to the premium version of Lifesize Cloud packed full of enhanced features, on their laptop, tablet and smartphone, and every meeting room gets our award-winning video systems connected to Lifesize Cloud.

Lifesize® Cloud Premium Subscription Plan

Features included in all plans:

- Paired video systems
- Instant calling
- Unlimited meetings
- Unlimited audio
- Unlimited guest calling
- Directory-based calling
- Desktop sharing
- Chat
- Mobile applications
- Presence status

What features do I get as a Premium Subscription Plan customer?

	ENTERPRISE	PREMIUM
Group video calls	50-way	40-way
Unlimited Lifesize video systems paired to Lifesize Cloud (Does not impact subscription level)	✓	
Virtual meeting rooms	Unlimited	1 per user
Skype for Business interoperability	✓	✓
Lifesize Cloud Amplify, our recording and sharing solution	10 hours per account included	Option to purchase for additional fee
SSO (Single Sign-on)	✓	✓
Support service	Extreme	Premium

What do I get as a Premium Subscription Plan Support Service customer?

	ENTERPRISE	PREMIUM
Access to Lifesize online community	✓	✓
Online access to onboarding and training materials	✓	✓
Global support	Phone and online	Phone and online
Support hours	24x7x365	Business hours**
Extreme support upgrade	Included	Optional
Initial meaningful response* time	1 hour***	6 hours**
Prioritized support queue	✓	
Dedicated Customer Obsession Team for onboarding, training and success	✓	✓
Account reviews (drive value and ROI through adoption, capacity management, product roadmap, customer support analysis and learning, product feedback and more)	✓	

* A Lifesize support engineer provides a meaningful response or resolution to your issue.
** Business hours: Sunday, 10 pm–Friday, 7 pm, Central Time, excluding holidays
*** Includes holidays and weekends

Premium Subscription Plan customers also have the option of upgrading their support plan to our Extreme Enterprise Support Service plan for an additional fee.

There's never been a better time to try Lifesize Cloud. Contact us to start a free trial or to book a demo!

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