

WIRELESS 11N LONG RANGE OUTDOOR AP / CB ENS202EXT User Guide V1.0

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Conventions

The following conventions are used to give the user additional information about specific procedures or content. It is important to pay attention to these conventions as they provide information to prevent damage to equipment or personal injury.

General Conventions

The following general conventions are used in this document.



CAUTION!

CAUTIONS APPEAR BEFORE THE TEXT IT REFERENCES. CAU-TIONS APPEAR IN CAPITAL LETTERS TO EMPHASIZE THAT THE MESSAGE CONTAINS VITAL HEALTH AND SAFETY INFORMATION.



WARNING!

Warning information appears before the text it references to emphasize that the content may prevent damage to the device or equipment.



Important:

Indicates information that is important to know for the proper completion of a procedure, choice of an option, or completing a task.



Note:

Indicates additional information that is relevant to the current process or procedure.



Example:

Indicates information used to demonstrate or explain an associated concept.

N/A:

Indicates that a component or a procedure is not applicable to this model.

Prerequisite:

Indicates a requirement that must be addressed before proceeding with the current function or procedure.

Typographical Conventions

The following typographical conventions are used in this document:

Italics

Indicates book titles, directory names, file names, path names, and program/process names.

Constant width

Indicates computer output shown on a computer screen, including menus, prompts, responses to input, and error messages.

Constant width bold

Indicates commands lines as entered on the computer. Variables contained within user input are shown in angle brackets (< >).

Bold

Indicates keyboard keys that are pressed by the user.

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Product Overview

Chapter 1

1.1 Package Contents

ITEM	QUANTITY
ENS202EXT Wireless Access Point / Client Bridge	1
2.4GHz 5dBi Omni Antenna	2
PoE Injector (EPE1212)	1
24V/0.6A Power Adaptor	1
Wall Mounting Kit (Screw Set & Adhesive Label)	1
Pole Mounting Kit (Cable Tie x2)	1
Technical Support Card	1
Quick Start Guide	1

1.2 Product Overview

The ENS202EXT Wireless Outdoor unit provides not only detachable antenna connectors for antenna upgrade, but also high output power and high sensitivity can extend the transmission range to deliver a stable wireless connection. ENS202EXT integrates 4 operation modes: Access Point, Client Bridge, Client Router and WDS.

Advanced multi-function operation modes offer flexibility in constructing scalable wireless networks for all possible applications. ENS202EXT is designed to deliver reliable service under harsh outdoor environment with certified IP65 protection and tailored to accommodate multimedia streaming services with data-rate up to 300Mbps. Most importantly, it is built-in encryption standards (WEP, WPA, WPA2, TKIP/AES and IEEE802.1x) ensure maximum security and compatibility.

Hardware Features

- **High output power:** Transmit high output power programmable for different country selections
- High Data Rate: High speed transmitting rate up to 300Mbps with 2T2R 802.11n
- Long range transmitting: Transmit power control and distance control (ACK timeout)
- Signal Strength Display: Indicate RF signal strength to be shown as LEDs of 3 colors, making network build-up

easier. LED indicators have the best transmit and receive signal for traffic communication

• **PoE Support:** Support proprietary 24V passive power over Ethernet

Software Features

- Multiple SSID: 4 SSID supported. Each SSID can set itself wireless or WAN access setting
- **PPPoE:** Point-to-Point Protocol over Ethernet at Client Router mode. This function will keep trying when failed or disconnected
- **PPTP:** Point-to-Point Tunneling Protocol (PPTP) is a method for implementing virtual private networks
- VLAN Pass-through: Support VLAN Pass-through
- Firmware Upgrade: Upgrading firmware via web browser, setting are reserved after upgrade
- **Reset & Backup:** Reset to factory default. User can export all setting into a file via WEB
- **Ping & Trace Route:** Built-in PING function & Trace Route function in Web GUI
- MIB: MIB I, MIB II(RFC1213), Private MIB
- **SNMP:** V1, V2c, V3

Benefits

The ENS202EXT is the ideal product around which you can build your WLAN. The following list summarizes a few key advantages that WLANs have over wired networks:

Ideal for hard-to-wire environments

There are many scenarios where cables cannot be used to connect networking devices. Historic and older buildings, open areas, and busy streets, for example, make wired LAN installations difficult, expensive, or impossible.

Temporary workgroups

WLANs make it easy to provide connectivity to temporary workgroups that will later be removed. Examples include parks, athletic arenas, exhibition centers, disaster-recovery shelters, temporary offices, and construction sites.

Ability to access real-time information

With a WLAN, workers who rely on access to real-time information, such as doctors and nurses, point-of-sale employees, mobile workers, and warehouse personnel, can access the data they need and increase productivity, without having to look for a place to plug into the network.

Frequently changed environments

WLANs are well suited for showrooms, meeting rooms, retail stores, and manufacturing sites where workplaces are rearranged frequently.

Wireless extensions to Ethernet networks

WLANs enable network managers in dynamic environments to minimize overhead caused by moves, extensions to networks, and other changes.

Wired LAN backup

Network managers can implement WLANs to provide backup for mission-critical applications running on wired networks.

Mobility within training/educational facilities

Training sites at corporations and students at universities are a few examples where wireless connectivity can be used to facilitate access to information, information exchanges, and learning.

Technical Specification

Hardware Specification

• Physical Interface:

- 2 x RJ-45 for 10/100 Fast Ethernet; one port is compatible with PoE
- 1 x Reset Button
- Power Requirements:
 - Active Ethernet (Power over Ethernet)
 - Proprietary PoE design
 - Power Adapter 24V / 0.6A

Software Specification

- **Operation Mode:** Client Bridge, Access Point, Client Router, WDS AP, WDS Bridge, WDS Station
- Wireless/Network:
 - Auto Channel Selection (Setting varies by Regular Domains)
 - Obey Regulatory Power
 - Distance Control (802.1x ACK (acknowledgement) timeout)
 - CLI Supported
 - 802.1x Supplicant (CB Mode)
 - 4 SSIDs

- WDS AP / WDS Bridge / WDS Station
- Multicast Supported
- RADIUS Accounting
- VLAN Tag / VLAN Pass-through
- Auto Reboot
- WiFi Scheduling
- Security:
 - WEP Encryption-64/128/152 bit
 - WPA/WPA2 Personal (WPA-PSK using TKIP or AES)
 - WPA/WPA2 Enterprise (WPA-EAP using TKIP)
 - Hide SSID in beacons
 - MAC address filtering, up to 50 field
 - Wireless STA (Client) connected list
- QoS: WMM

Environment & Mechanical

- Temperature Range:
 - Operating -20°C~70°C
 - Storage -30°C to 80°C
- Humidity (non-condensing): 0%~90% typical
- Dimensions

- with antenna: 100mm (4") x 37.5mm (1.375"") x 205mm (8") (W x D x H)
- without antenna: 100mm (4") x 37.5mm (1.37") x 189mm (7.375") (W x D x H)
- Weight
 - with antenna: 242g (0.11 lbs) ± 2g
 - without antenna: 275g (0.125lbs) ±2g

Wireless Specification

- Frequency Band: 802.11b/g/n
- Data rate: 300 Mbps
- Antenna: 2 x Detachable SMA Connector



Note:

The maximum power of the radio frequency band may be different depending on local regulations.

1.3 Product Layout

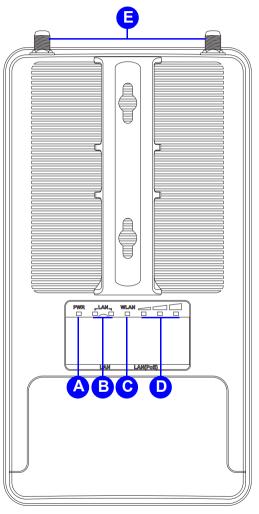
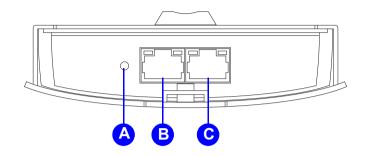


Figure 1-1: Back Panel View

	BACK PANEL VIEW	DESCRIPTION
А	Power LED	OFF = ENS202EXT is not receiving power ON = ENS202EXT is receiving power
В	LAN (2) LEDs	OFF = ENS202EXT is not connected to the network. ON = ENS202EXT is connected to the network, but not sending or receiving data Blink = ENS202EXT is sending or receiving data
С	WLAN LED	 (Access Point or Client Bridge Mode) OFF = ENS202EXT radio is off and the device is not sending or receiving data over the wireless LAN. ON = ENS202EXT radio is on, and the device is not sending or receiving data over the wireless LAN. Blinking = ENS202EXT radio is on, and the device is sending or receiving data over the wireless LAN.
D	Signal Indicator LED	(Client Bridge or WDS Station Mode) Green - Signal is good Orange - Signal is normal Red - Signal is weak or non-existent
Е	Antenna Connectors	



	BOTTOM VIEW	DESCRIPTION
А	Reset Button	To reset to factory settings, press button for > 10 seconds.
В	LAN Connector	To configure the ENS202EXT, connect an Ethernet cable to an Ethernet adapter on a computer. For more information about configuring individual features, see <i>Logging In</i> .
С	PoE LAN Connector	The PoE interface allows the ENS202EXT to be powered using the supplied PoE injector

Installation

Chapter 2

2.1 System Requirements

To install the ENS202EXT, you need the following:

- Computer (Windows, Linux, Mac OS X Operating System)
- Web Browser (Internet Explorer, FireFox, Chrome, Safari)
- Network Interface equipped: (one of the following)
 - Wired connectivity: Network Interface with an open RJ-45 Ethernet Port
 - Wireless Connectivity:
 - Embedded 802.11n Wi-Fi wireless networking, IEEE 802.11a/b/g compatible
 - Wi-Fi Card, USB Wi-Fi Dongle (802.11 b/g/n)
- An existing router or access point (AP) with SSID broadcast
- 1x CAT5e Ethernet Cable



Note:

The minimum requirement for Ethernet cable power supply usage is CAT5e.

2.2 Installing the Device

Installing the ENS202EXT on a pole or wall optimizes the wireless access range.



Note:

Only experienced installation professionals who are familiar with local building and safety codes and, wherever applicable, are licensed by the appropriate government regulatory authorities should install the ENS202EXT.

Pre-Installation Guidelines

Select the optimal location for the equipment using the following guidelines:

- The ENS202EXT should be mounted on a pole 1" to 4" (2.54cm to 10.16cm) in diameter. Its location should enable easy access to the unit and its connectors for installation and testing.
- The higher the placement of the antenna, the better the achievable link quality.
- The antenna should be installed to provide a direct, or near line of sight with the Base Station antenna. The antenna should be aligned to face the general direction of the Base Station.

Installing the Device

To install the ENS202EXT, use the following procedure to mount the device on a pole and refer to the figure below.

1. Remove the bottom cover protecting the RJ-45 connectors.

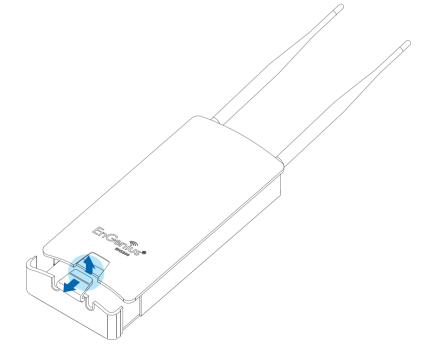


Figure 2-1: Removing the RJ-45 Port Cover

- 2. Insert an Ethernet cable into the RJ-45 port labeled LAN (PoE) on the ENS202EXT.
- 3. Plug the other end of the Ethernet cable into the PoE port of the PoE injector.
- 4. Remove the power cord and PoE injector from the box and plug the power cord into the DC port of the PoE injector.



CAUTION!

ONLY USE THE POWER ADAPTER SUPPLIED WITH THE ENS202EXT. USING A DIFFERENT POWER ADAPTER MIGHT DAMAGE THE ENS202EXT.

5. Plug another Ethernet cable into the LAN port of the PoE injector and connect the other end of Ethernet cable to the LAN port of the PC.

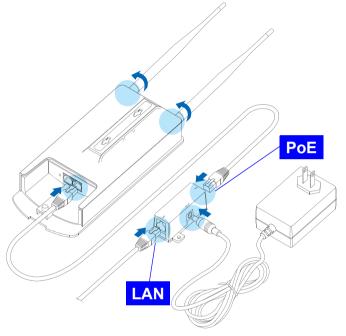


Figure 2-2: Installing the ENS202EXT

6. Attach and secure the two antennas to the top of the ENS202EXT.

7. Install the bottom cover securely to protect the RJ-45 connectors.

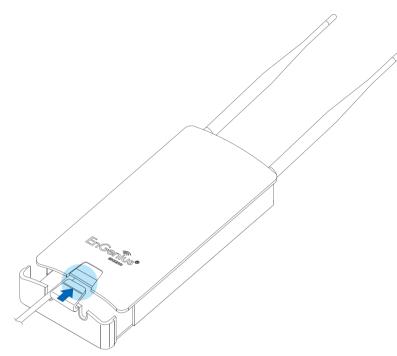


Figure 2-3: Installing the RJ-45 Port Cover

8. Turn over the ENS202EXT.

To mount the ENS202EXT on a wall or a pole, follow these steps:



Note:

Find a position for the ENS202EXT that provides the best signal.

Wall mount:

1. Secure the adhesive label to a position on the wall where you would like to install the ENS202EXT.

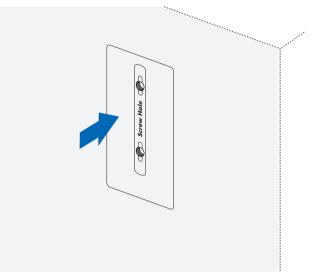


Figure 2-4: Screw Layout Adhesive Label

2. Follow the plotting sticker, drill two holes, and secure the plastic anchors.

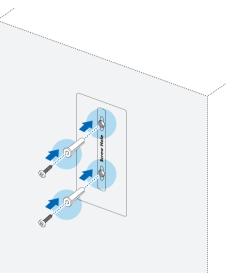


Figure 2-5: Wall Mount (1 of 2)

3. Install two screws into the plastic anchors, leaving enough of the screw protruding out to hang the ENS202EXT on.

4. Align the screw holes on the mounting bracket with the screws and then install the device on the wall.

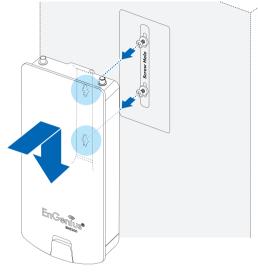


Figure 2-6: Wall Mount (2 of 2)

Pole mount:

1. Thread two cable ties through the mounting bracket on the back of the ENS202EXT.

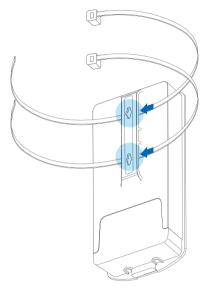


Figure 2-7: Pole Mount (1 of 2)

2. Position the ENS202EXT on a pole and secure both cable ties.

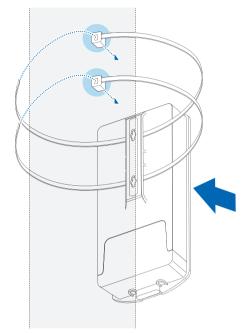


Figure 2-8: Pole Mount (2 of 2)

This completes the installation procedure.

Web Configuration

Chapter 3

3.1 Logging In

The ENS202EXT has a built-in Web Configurator that lets you manage the unit from any location using a Web browser that supports HTTP and has Javascript installed.

After configuring the computer for TCP/IP using the procedure appropriate for your operating system, use that computer's Web browser to log in to the ENS202EXT Web Configurator.

- 1. Launch your Web browser.
- 2. In the browser address bar, type **192.168.1.1** and press the Enter key.



Note:

If you changed the ENS202EXT LAN IP address, enter the correct IP address.

🥖 Blank Page	- Windows Internet Explorer			
00-1	192.168.1.1	+	+	×
🔶 Favorites	Go to ' 192.168.1.1 '	Enter		- 1
~	$\overline{\nabla}$		-	_

Figure 3-1: Web Browser Address Bar

3. When the login screen appears, enter **admin** for the username in the top field and **admin** for the password in the bottom field.

Username:			
Password:			
	gin Res	a t]	

Figure 3-2: Windows Security Login Dialog

4. Click Login to continue or Reset to abort the login.

You are now ready to use the instructions in the following chapters to configure the ENS202EXT.

Best Practices

Perform the following procedures regularly to make the ENS202EXT more secure and manage the ENS202EXT more effectively.

- Change the default password Use a password that is not easy to guess and that contains different characters, such as numbers and letters. The ENS202EXT username cannot be changed. For more information, see *Configuring Administrator Account*.
- Back up the configuration and be sure you know how to restore it. Restoring an earlier working configuration can be useful if the ENS202EXT becomes unstable or crashes. If you forget your password, you will have to reset the ENS202EXT to its factory default settings and lose any customized override settings you configured. However, if you back up an earlier configuration, you will not have to completely reconfigure the ENS202EXT. You can simply restore your last configuration. For more information, see *Configuring Backup/Restore Settings*.

Basic Network Settings

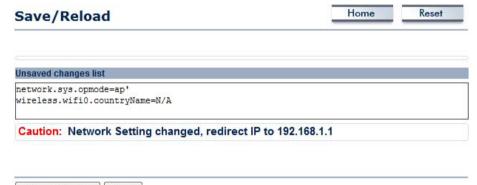
Chapter 4

4.1 System Status

View the summary of the current system status including system (hardware/software version, date/time), wired network (LAN) and wireless network (WLAN) information.

4.1.1 Using Save/Reload

Save and apply the settings shown in the Unsaved changes list, or cancel the unsaved changes and revert to the previous settings that were in effect.



Save & Apply Revert

4.1.2 Viewing System Information

Displays status information about the current operating mode.

System Information shows the general system information such as operating mode, system up time, firmware version, serial number, kernel version, and application version.

LAN Settings shows Local Area Network settings such as the LAN IP address, subnet mask, and MAC address.

Device Name	ENS202EXT
Ethernet Main MAC Address	00:02:6F:11:22:07
Ethernet Secondary MAC Address	00:02:6F:11:22:07
Wireless MAC Address	00:02:6F:11:22:07
Country	N/A
Current Time	Thu Oct 18 07:23:02 UTC 201
Firmware Version	1.2.3
AN Settings	
PAddress	192.168.1.1
Subnet Mask	255.255.255.0
Default Gateway	192.168.1.1
Primary DNS	0.0.0.0
Secondary DNS	0.0.0.0
DHCP Client	Disabled
Pv6 IP Address	None
Pv6 Link-Local Address	FE80::202:6FFF:FE11:2207
Pv6 Default Gateway	
Pv6 Primary DNS	
Pv6 Secondary DNS	
RX(Packets)	588.181 KB (4270 PKts.)
TX(Packets)	671.421 KB (5395 PKts.)

WAN Settings shows Wide Area Network settings such as the MAC address, connection type, connection status, WAN IP address, subnet mask, primary and secondary DNS.

Current Wireless Settings shows wireless information such as frequency and channel. Since the ENS202EXT supports multiple-SSIDs, information about each SSID, such as its ESSID and security settings, are displayed.

WAN Settings

MAC Address	00:02:6F:11:22:07
Connection Type	DHCP
Connection Status	Down
IP Address	
IP Subnet Mask	255.255.255.0
Primary DNS	
Secondary DNS	
RX(Packets)	0 B (0 PKts.)
TX(Packets)	32.3955 KB (678 PKts.)

Current Wireless Settings

Operation Mode	Client Router
Wireless Mode	IEEE 802.11b/g/n Mixed
Channel Bandwidth	20/40 MHz
Frequency/Channel	2.452 GHz (Channel 9)
Wireless Network Name (SSID)	AP SSID
Security	None
Distance	1 Km
RX(Packets)	0 B (0 PKts.)
TX(Packets)	10.3838 KB (217 PKts.)

4.1.3 Viewing Wireless Client List

SSID:#	MAC Address	TX(Bytes)	RX(Bytes)	RSSI(dBm)	Kick and Ban
--------	-------------	-----------	-----------	-----------	--------------

Displays a list of clients associated to the ENS202EXT, along with the MAC addresses and signal strength for each client. To remove an SSID client from the list, click the button that appears in the Kick and Ban column.

Click the Refresh button to update the client list.

4.1.4 Viewing System Log

System Log	Home	Reset
Show log type All		
Oct 11 02:11:15 ENS202EXT Oct 11 02:11:15 ENS202EXT Oct 11 02:10:30 ENS202EXT Oct 11 02:10:30 ENS202EXT Oct 11 02:10:30 ENS202EXT Oct 11 02:10:25 ENS202EXT Oct 11 02:10:25 ENS202EXT Oct 11 02:10:25 ENS202EXT Oct 11 02:10:25 ENS202EXT	<pre>daemon.warn dnsmasq[1337]: ignoring nameserver 127.0.0.1 - local interface daemon.info dnsmasq[1337]: using local addresses only for domain lan daemon.info dnsmasq[1337]: reading /tmp/resolv.conf user.notice root: starting ntpd daemon.info locator[1382]: daemonize: Unable to read pid file [/var/run/locator.pid] cron.info crond[1409]: crond: crond (busybox 1.19.4) started, log level 5 user.info kernel: br-lan: port 2(ath0) entering forwarding state daemon.info dnsmasq[1337]: using local addresses only for domain lan daemon.info dnsmasq[1337]: using local addresses only for domain lan daemon.info dnsmasq[1337]: started, version 2.52 cachesize 150 daemon.info dnsmasg[1337]: reading /tmp/resolv.conf</pre>	
Oct 11 02:10:25 ENS202EXT Oct 11 02:10:25 ENS202EXT Oct 11 02:10:22 ENS202EXT Oct 11 02:10:20 ENS202EXT Oct 11 02:10:19 ENS202EXT Oct 11 02:10:19 ENS202EXT Oct 11 02:10:19 ENS202EXT Oct 11 02:10:19 ENS202EXT Oct 11 02:10:18 ENS202EXT Oct 11 02:10:17 ENS202EXT	<pre>daemon.info dnsmasq[1337]: read /etc/hosts - 1 addresses daemon.info dnsmasq[1337]: compile time options: IPv6 GNU-getopt no-DBus no-I18N DHCP TFTP cron.info crond[1204]: crond: crond (busybox 1.19.4) started, log level 5 user.info kernel: device ath0 entered promiscuous mode user.warn kernel: wlan_vap_create : exit. devhandle=0x830d02c0, opmode=IEEE80211_M_HOSTAP, flags=0x1. user.warn kernel: wlan_vap_create : enter. devhandle=0x830d02c0, opmode=IEEE80211_M_HOSTAP, flags=0x1 user.warn kernel: DES_SSID_SET=EnGenius1</pre>	

1	Sava	Refresh	Clear	
	Save	Reliesh	Clear	

The ENS202EXT automatically logs events to internal memory.

Note:

The oldest events are deleted from the log when memory is full.

Click the Save button to save the log information to a text file, click the Refresh button to update the client list, or the Clear button to remove all events.

4.1.5 Viewing Connection Status

Displays the current status of the network.

The WLAN information shown includes network type, SSID, BSSID, connection status, wireless mode, current channel, security, data rate, noise level, and signal strength.

Wireless	
Network Type	Client Router
SSID	AP SSID
BSSID	N/A
Connection Status	N/A
Wireless Mode	N/A
Current Channel	N/A
Security	N/A
Tx Data Rates(Mbps)	N/A
Current noise level	N/A
Signal strength	N/A

The WAN information shown includes the MAC address, connection type, connection status, IP address, IP subnet mask, primary DNS and secondary DNS.

WAN		
MAC Address	00:02:6F:E4:61:C0	
Connection Type	DHCP	Renew Release
Connection Status	Down	
IP Address		
IP Subnet Mask	255.255.255.0	
Primary DNS		
Secondary DNS		

Click the Refresh button to update connections status.

4.1.6 Viewing DHCP Client Table

DHCP Client List		Home Reset
MAC addr	IP	Expires

Refresh

Displays the clients that are associated to the ENS202EXT through DHCP. The MAC addresses, IP addresses, and expiry times period for each client are shown in separate rows.

Click the Refresh button to update the client table.

4.1.7 Viewing WDS Link List

WDS Link ID	MAC Address	Link Status	RSSI (dBm)
-------------	-------------	-------------	------------

Refresh

Displays the clients that are associated to the ENS202EXT through WDS. The MAC addresses, link status and signal strength for each client are also shown.

Click the Refresh button to update the client list.

4.2 System Setup

The following sections explain the features and functionality of the ENS202EXT in access point mode, client bridge mode, WDS access point mode, WDS bridge mode, WDS station mode and client router mode.

4.2.1 Configuring Operation Mode

Set the primary function of the device. The function that is selected affects which items are available in the main menu.

Device Name Enter a name for the device. The name you type appears in SNMP management. This name is not the SSID and is not broadcast to other devices.

Country/Region Select a Country/Region to conform to local regulations.

Operation Mode Use the radio button to select an operating mode.

Click Save & Apply to save changes or Cancel to abort.

System Properties

Device Name	ENS202EXT	(1 to 32 characters)
Country/Region	Please Select a Country Code	~
Operation Mode	 Access Point Client Bridge WDS Access Point Bridge Station Client Router 	

Save & Apply Cancel

4.2.2 Configuring IP Settings

Configure the ENS202EXT LAN settings for the ENS202EXT using a static or dynamic IP address.

IP Network Setting Configure the network connection type using either a static IP or dynamic IP.

IP Address Enter the LAN IP address of the ENS202EXT.

Subnet Mask Enter the subnet mask of the ENS202EXT.

Default Gateway Enter the default gateway of the ENS202EXT.

Primary DNS Enter the primary DNS address of the ENS202EXT.

Secondary DNS Enter the secondary DNS address of the ENS202EXT.

Use Link-Local Address Click to enable a link-local address for the device.

IPv6 IP Address Enter the IPv6 LAN IP address of the ENS202EXT.

IPv6 Subnet Prefix Length Enter the IPv6 subnet prefix length of the ENS202EXT.

IPv6 Default Gateway Enter the IPv6 default gateway of the ENS202EXT.

IPv6 Primary DNS Enter the IPv6 primary DNS of the ENS202EXT.

IPv6 Secondary DNS Enter the IPv6 secondary DNS of the ENS202EXT.

Click Apply to save the settings or Cancel to discard changes.

IP Settings	
System Information	
IP Network Setting	 Obtain an IP address automatically (DHCP) Specify an IP address
IP Address	192 . 168 . 1 . 220
IP Subnet Mask	255 . 255 . 255 . 0
Default Gateway	192 . 168 . 1 . 1
Primary DNS	0 . 0 . 0 . 0
Secondary DNS	0 . 0 . 0 . 0
Use Link-Local Address	
IPv6 IP Address	
IPv6 Subnet Prefix Length	
IPv6 Default Gateway	
IPv6 Primary DNS	
IPv6 Secondary DNS	

Accept Cancel

4.2.3 Configuring Spanning Tree Settings

Spanning Tree Status Enable or disable the ENS202EXT Spanning Tree function.

Bridge Hello Time Specify Bridge Hello Time, in seconds. This value determines how often the ENS202EXT sends hello packets to communicate information about the topology throughout the entire Bridged Local Area Network

Bridge Max Age Specify Bridge Max Age, in seconds. If another bridge in the spanning tree does not send a hello packet for a long period of time, it is assumed to be dead.

Bridge Forward Delay Specify Bridge Forward Delay, in seconds. Forwarding delay time is the time spent in each of the Listening and Learning states before the Forwarding state is entered. This delay is provided so that when a new bridge comes onto a busy network, it looks at some traffic before participating.

Priority Specify the Priority number. Smaller numbers have greater priority.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

Spanning Tree Settings

Spanning Tree Status	○ On ⊙ Off
Bridge Hello Time	2 seconds (1-10)
Bridge Max Age	20 seconds (6-40)
Bridge Forward Delay	4 seconds (4-30)
Priority	32768 (0-65535)

Accept Cancel

4.3 Router Setup

4.3.1 Configuring WAN Settings

Configure the WAN settings for the ENS202EXT using a static or dynamic IP address, PPPoE or PPTP.

Static IP

Setting a static IP address allows an administrator to set a specific IP address for the router and guarantees that it can not be assigned a different address.

Account Name Enter the account name provided by your ISP.

Domain Name Enter the domain name provided by your ISP.

MTU The maximum transmission unit (MTU) specifies the largest packet size permitted for an internet transmission. The factory default MTU size for static IP is 1500. The MTU size can be set between 512 and 1500.

IP Address Enter the router's WAN IP address.

Subnet Mask Enter the router's WAN subnet mask.

Default Gateway Enter the WAN gateway address.

Primary DNS Enter the primary DNS server address.

WAN Settings	Home Reset
Internet Connection Type	Static IP 💌
Options	
Account Name (if required)	
Domain Name (if required)	
мти	Auto 🕑 1500 (576 - 1500)
Internet IP Address	
IP Address	192 . 168 . 10 . 1
IP Subnet Mask	255 . 255 . 255 . 0
Gateway IP Address	0.0.0.0
Domain Name Server (DNS) Address	
Primary DNS	0 . 0 . 0 . 0
Secondary DNS	0.0.0.0
WAN Ping	
Discard Ping on WAN	
Accept Cancel	

Secondary DNS Enter the secondary DNS server address.

Discard Ping on WAN Check to Enable to recognize pings on the ENS202EXT WAN interface or Disable to block pings on the ENS202EXT WAN interface. Note: Pinging IP addresses is a common method used by hackers to test whether the IP address is valid. Blocking pings provides some extra security from hackers.

Click Accept to save the settings or Cancel to discard changes.

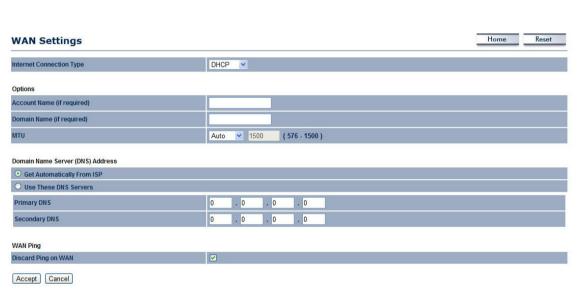
Dynamic IP

Dynamic IP addressing assigns a different IP address each time a device connects to an ISP service provider. The service is most commonly used by ISP cable providers.

Account Name Enter the account name provided by your ISP.

Domain Name Enter the domain name provided by your ISP.

MTU The maximum transmission unit (MTU) specifies the largest packet size permitted for an internet transmission. The factory default MTU size for static IP is 1500. The MTU size can be set between 512 and 1500.



Get Automatically From ISP Click the radio button to obtain the DNS automatically from the DHCP server.

Use These DNS Servers Click the radio button to set up the Primary DNS and Secondary DNS servers manually.

Discard Ping on WAN Check to Enable to recognize pings on the ENS202EXT WAN interface or Disable to block pings on the ENS202EXT WAN interface. Note: Pinging IP addresses is a common method used by hackers to test whether the IP address is valid. Blocking pings provides some extra security from hackers.

Click Accept to save the settings or Cancel to discard changes.

DYNAMIC IP

Point-to-Point Protocol over Ethernet (PPPoE)

Point-to-Point Protocol over Ethernet (PPPoE) is used mainly by ISPs that provide DSL modems to connect to the Internet.

MTU Enter the maximum transmission unit (MTU). The MTU specifies the largest packet size permitted for an internet transmission (PPPoE default: 1492). The MTU size can be set between 512 and 1492.

Login Enter the username assigned by an ISP.

Password Enter the password assigned by an ISP.

Service Name Enter the service name of an ISP (optional).

Connect on DemandSelect the radio button toDiscard Ping on WARspecify the maximum idle time. Internet connectionAccept Cancelwill disconnect when it reach the maximum idle

WAN Settings		Home Reset
Internet Connection Type	PPPoE 💌	
Options		
мти	Auto 💌 1492 (576 - 1492)	
PPPoE Options		
Login		
Password		
Service Name (if required)		
C Connect on Demand: Max idle Time 1 Minutes O Keep Alive: Redial Period 30 Seconds		
Domain Name Server (DNS) Address		
• Get Automatically From ISP		
O Use These DNS Servers		
Primary DNS	0.0.0.0	
Secondary DNS	0 . 0 . 0	
WAN Ping		
Discard Ping on WAN		
Accent Cancel		

time, but it will automatically connect when user tries to access the network.

Keep Alive Select whether to keep the Internet connection always on, or enter a redial period once the internet lose connection.

Get Automatically From ISP Click the radio button to obtain the DNS automatically from the DHCP server.

Use These DNS Servers Click the radio button to set up the Primary DNS and Secondary DNS servers manually.

Discard Ping on WAN Check to Enable to recognize pings on the ENS202EXT WAN interface or Disable to block pings on the ENS202EXT WAN interface. Note: Pinging IP addresses is a common method used by hackers to test whether the IP address is valid. Blocking pings provides some extra security from hackers.

Click Accept to save the settings or Cancel to discard changes.

Point-to-Point Tunnelling Protocol (PPTP)

The point-to-point tunnelling protocol (PPTP) is used in association with virtual private networks (VPNs). There a two parts to a PPTP connection: the WAN interface settings and the PPTP settings.

MTU Enter the maximum transmission unit (MTU). The MTU specifies the largest packet size permitted for an internet transmission (PPPoE default: 1492). The MTU size can be set between 512 and 1492.

IP Address Enter the router's WAN IP address.

Subnet Mask Enter the router's WAN subnet IP address.

Default Gateway Enter the router's WAN gateway IP address.

PPTP Server Enter the IP address of the PPTP server.

Username Enter the username provided by your ISP.

Password Enter the password provided by your ISP.

WAN Settings	Home Reset
Internet Connection Type	РРТР 💌
Options	
MTU	Auto 🔽 1400 (1200 - 1400)
PPTP Options	
IP Address	192 . 168 . 10 . 1
Subnet Mask	255 . 255 . 255 . 0
Default Gateway	0.0.0.0
PPTP Server	0.0.0.0
Username	
Password	
Connect on Demand: Max idle Time 15 Minutes G Keep Alive: Redial Period 30 Seconds	
Domain Name Server (DNS) Address	
• Get Automatically From ISP	
O Use These DNS Servers	
Primary DNS	0 . 0 . 0

 Get Automatically From ISP 	
O Use These DNS Servers	
Primary DNS	0.0.0
Secondary DNS	0.0.0
WAN Ping	
Discard Ping on WAN	
Accept Cancel	

Connect on Demand If you want the ENS202EXT to end the Internet connection after it has been inactive for a period of time, select this option and enter the number of minutes you want that period of inactivity to last.

Keep Alive If you want the ENS202EXT to periodically check your Internet connection, select this option. Then specify how often you want the ENS202EXT to check the Internet connection. If the connection is down, the ENS202EXT automatically re-establishes your connection

Get Automatically From ISP Obtains the DNS automatically from DHCP server.

Use These DNS Servers Click the radio button to set up the Primary DNS and Secondary DNS servers manually.

Discard Ping on WAN Check to Enable to recognize pings on the ENS202EXT WAN interface or Disable to block pings on the ENS202EXT WAN interface. Note: Pinging IP addresses is a common method used by hackers to test whether the IP address is valid. Blocking pings provides some extra security from hackers.

Click Accept to save the settings or Cancel to discard changes.

4.3.2 Configuring LAN Settings

IP Address Enter the LAN IP address.

IP Subnet Mask Enter the LAN IP subnet mask.

Use Router As DHCP Server Check this option to enable the ENS202EXT internal DHCP server.

Starting IP Address Specify the starting IP address range for the pool of allocated for private IP addresses. The starting IP address must be on the same subnet as the ending IP address; that is the first three octets specified here must be the same as the first three octets in End IP Address.

Ending IP Address Specify the ending IP address range for the pool of allocated for private IP addresses. The ending IP address must be on the same subnet as the starting IP address; that is the first three octets specified here must be the same as the first three octets in Start IP Address.

WINS Server IP Enter the IP address of the WINS server.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

LAN Settings

LAN IP Setup					
IP Address	192 . 168 . 1 . 153				
IP Subnet Mask	255 . 255 . 255 . 0				

Use Router As DHCP Server

Starting IP Address	192	168	1		100
Ending IP Address	192	168	1		200
WINS Server IP	0	0	0	•	0

Accept Cancel

4.3.3 Configuring VPN Pass-Through

VPN Pass-through allows a secure virtual private network (VPN) connection between two computers. Enabling the options on this page opens a VPN port and enables connections to pass through the ENS202EXT without interruption.

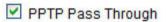
PPTP Pass-through Check this option to enable PPTP pass-through mode.

L2TP Pass-through Check this option to enable L2TP pass-through mode.

IPSec Pass-through Check this option to enable IPSec pass-through mode.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

VPN Pass Through



L2TP Pass Through

✓ IPSec Pass Through



4.3.4 Configuring Port Forwarding

Port forwarding enables multiple server applications on a LAN to serve clients on a WAN over a single WAN IP address. The router accepts incoming client packets, filters them based on the destination WAN, or public, port and protocol and forwards the packets to the appropriate LAN, or local, port. Unlike the DMZ feature, port forwarding protects LAN devices behind the firewall.

Port Forwarding						Home		Reset
#	Name	Protocol	Start Port	End Port	Server IP Address	Enable	Modify	Delete
Add Ent	Accept							

NO. Displays the sequence number of the forwarded port.

Name Displays the name of the forwarded port.

Protocol Displays the protocol to use for mapping from the following: TCP, UDP or Both.

Start Port Displays the LAN port number that WAN client packets will be forward to.

End Port Displays the port number that the WAN client packets are received.

Server IP Displays the IP address of the server for the forwarded port.

Enable Click to enable or disable the forwarded port profile.

Modify Click to modify the forwarded port profile.

Delete Click to delete the forwarded port profile.

Click Add Entry to add port forwarding rules.

Click Accept to confirm the changes.

Service Name Enter a name for the port forwarding rule.

Protocol Select a protocol for the application: Choices are Both, TCP, and UDP.

Starting Port Enter a starting port number.

Ending Port Enter an ending port number. All ports numbers between the starting and ending ports will forward users to the IP address specified in the IP Address field.

IP Address Enter the IP address of the server computer on the LAN network where users will be redirected.

Click Save to apply the changes or Cancel to return previous settings.

Port Forwarding

Service Name	
Protocol	BOTH V
Starting Port	(1~65535)
Ending Port	(1~65535)
IP Address	

4.3.5 Configuring Demilitarized Zone

Configuring a device on the LAN as a demilitarized zone (DMZ) host allows unrestricted two-way Internet access for Internet applications, such as online video games, to run from behind the NAT firewall. The DMZ function allows the router to redirect all packets going to the WAN port IP address to a particular IP address on the LAN. The difference between the virtual server and the DMZ function is that a virtual server redirects a particular service or Internet application, such as FTP, to a particular LAN client or server, whereas a DMZ redirects all packets, regardless of the service, going to the WAN IP address to a particular LAN client or server.



WARNING!

The PC defined as a DMZ host is not protected by the firewall and is vulnerable to malicious network attacks. Do not store or manage sensitive information on the DMZ host.

DMZ Hosting Select Enable DMZ to activate DMZ functionality.

DMZ Address Enter an IP address of a device on the LAN.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

DMZ	
DMZ Hosting	Disable 💌
DMZ Address	0 . 0 . 0 . 0



4.4 Configuring Wireless LAN

4.4.1 Configuring Wireless Settings

Instructions on how to configure the wireless and security settings for each of the possible operating modes.



WARNING!

Incorrectly changing these settings may cause the device to stop functioning. Do not modify the settings in this section without a thorough understanding of the parameters.

Access Point Mode

The ENS202EXT supports Access Point Mode. In this mode, users with a wireless client device within range can connect to the ENS202EXT to access the WLAN.

Wireless Mode Wireless mode supports 802.11b/ g/n mixed modes.

Channel HT Mode The default channel bandwidth is 40 MHz. The larger the channel, the better the transmission quality and speed.

Extension Channel Select upper or lower channel. Your selection may affect the Auto channel function.

Channel / Frequency Select the channel and frequency appropriate for your country's regulation.

Wireless Network						Home Rese	
Wireless Mode	802.11	B/G/N Mixed 💌					
Channel HT Mode 20/40MHz 💌							
Extension Channel	Lower (Lower Channel					
Channel / Frequency Ch5-2,432GHz 😢 🗹 Auto							
AP Detection	Scan						
		Current Pro	ofiles				
SSID		Security	Isolation	VID	Enable	Edit	
EnGeniusE461C0	None		1		Edit		
EnGeniusE461C0_2	None		2		Edit		
EnGeniusE461C0_3	None		3		Edit		
EnGeniusE461C0 4		None		4		Edit	

Accept Cancel

Auto Check this option to enable auto-channel selection.

AP Detection AP Detection can select the best channel to use by scanning nearby areas for Access Points.

Current Profile Configure up to four different SSIDs. If many client devices will be accessing the network, you can arrange the devices into SSID groups. Click Edit to configure the profile and check whether you want to enable extra SSIDs.

SSID Profile

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

SSID Specify the SSID for the current profile.

VLAN ID Specify the VLAN tag for the current profile.

Suppressed SSID Check this option to hide the SSID from clients. If checked, the SSID will not appear in the site survey.

Station Separation Click the appropriate radio button to allow or prevent communication between client devices.

Wireless Security For details on wireless security settings, see *Configuring Wireless Security.*

Click Save to accept the changes or Cancel to cancel and return previous settings.

SSID	EnGeniusE461C0	(1 to 32 characters)	
VLAN ID	1	(1~4094)	
Suppressed SSID			
Station Separation	O Enable	Oisable	
Station Separation Wireless Security	O Enable	● Disable	

Client Bridge Mode

Client Bridge Mode lets you connect two LAN segments via a wireless link as though they are on the same physical network. Since the computers are on the same subnet, broadcasts reach all machines. As a result, DHCP information generated by the server reach all client computers as though the clients residing on one physical network.

Wireless Mode Wireless mode supports 802.11b/ g/n mixed modes.

SSID Specify the SSID if known. This field is completed automatically if you select an Access Point in the Site Survey.

Site Survey Scans nearby locations for Access Points. You can select a discovered Access Point to establish a connection.

Prefer BSSID Enter the MAC address if known. If you select an Access Point in the Site Survey, this field is completed automatically.

Wireless Network	۱ <u>ــــــــــــــــــــــــــــــــــــ</u>	Home Re
Wireless Mode	802.11 B/G/N Mixed 🗹	
SSID	Specify the static SSID : AP SSID (1 to 32 characters) Or press the button to search for any available WLAN Service. Site Survey	
Prefered BSSID		
Vireless Security		
Changing the wireless security	settings may cause this wireless client to associate with a different one. This may temporarily	disrupt your configuration session.
Security Mode	Disabled V	

Accept Cancel

Wireless Security For details on wireless security settings, see *Configuring Wireless Security*.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

Profiles If you used the Site Survey, the Web Configurator shows nearby Access Points. To connect to an Access Point, click the Access Point's BSSID.

Click Refresh to scan again.

Site Survey

BSSID	SSID	Channel	Signal Level	Туре	Security	Mode
08:10:74:96:17:04	DT-200N	6	-93 dBm	11g/n	none	1
00:16:01:93:C8:6F	00160193C86E	11	-81 dBm	11b/g	WEP	i
04:4F:AA:5B:88:C1	annie	1	-93 dBm	11b/g	WEP	1
02:2F:4F:42:BC:41	HPCP1525-9b886b	6	-91 dBm	11b/g	none	*
90:E6:BA:BE:8A:46	james wifi	1	-84 dBm	11b/g	WPA/WPA2-PSK	1
F0:B4:79:06:0C:8D	AE	1	-96 dBm	11g/n	WPA2-PSK	i
00:19:70:22:05:96	NOVA Technical Institute	7	-55 dBm	11g/n	WPA2-PSK	1
4C:E6:76:43:1E:6B	mike	11	-79 dBm	11g/n	WPA-PSK	1
00:1F:1F:23:F9:F0	kao	11	-86 dBm	11g/n	WPA-PSK	1
34:08:04:DD:81:02	RouterforTecom	11	-83 dBm	11b/g	WPA/WPA2-PSK	1
5C:D9:98:E1:56:94	TW FlyKiwi	6	-94 dBm	11g/n	WPA/WPA2-PSK	1

Refresh

WDS Bridge Mode

Unlike traditional bridging. WDS Bridge Mode allows you to create large wireless networks by linking several wireless access points with WDS links. WDS is normally used in large, open areas, where pulling wires is cost prohibitive, restricted or physically impossible.

Wireless Mode Wireless mode supports 802.11b/g/n mixed modes.

Channel HT Mode The default channel bandwidth is 40 MHz. The larger the channel, the better the transmission quality and speed.

Extension Channel Select upper or lower channel. Your selection may affect the Auto channel function.

Channel / Frequency Select the channel and frequency appropriate for your country's regulation.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

Wireless Network

Wireless Mode	802.11 B/G/N Mixed 💌
Channel HT Mode	20/40MHz 💌
Extension Channel	Lower Channel 💌
Channel / Frequency	Ch6-2.437GHz 💌

Accept Cancel

Security Select the type of WDS security: None, WEP, or AES.

WEP Key Enter the WEP key.

AES Pass phrase Enter the AES pass phrase.

MAC Address Enter the MAC address of the Access Point to which you want to extend wireless connectivity.

Mode Select Disable or Enable to disable or enable WDS.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

WDS Link Settings	[Home	Reset
Security	None 💌		
WEP Key	40/64-bit(10 hex digits)		
AES Passphrase	(8-63 ASCII characters or 64 hexadecimal digits)		

ID	-	1	MAC Address	1		Mode
1	:	:	:	:	:	Disable 💌
2	:	:	:	:	:	Disable 💌
3	:	:	:	:	:	Disable 💌
4	:	:	:	:	:	Disable 💌

Accept Cancel

Client Router Mode

In Client Router Mode, you can access the Internet wirelessly with the support of a WISP. It also supports VPN pass-through for sensitive data secure transmission.

Wireless Mode Wireless mode supports 802.11b/ g/n mixed modes.

SSID Specify the SSID if known. This field is completed automatically if you select an Access Point in the Site Survey.

Site Survey Scans nearby locations for Access Points. You can select a discovered Access Point to establish a connection.

Prefer BSSID Enter the MAC address if known. If you select an Access Point in the Site Survey, this field is completed automatically.

Wireless Networ	k	Home	Reset
Wireless Mode	802.11 B/G/N Mixed 💌		
SSID	Specify the static SSID : AP SSID (1 to 32 characters) Or press the button to search for any available WLAN Service. Site Survey		
Prefered BSSID			
Vireless Security			
Changing the wireless securit	y settings may cause this wireless client to associate with a different one. This may temporarily disrupt	your configuration session.	
Security Mode	Disabled V		

Wireless Security For details on wireless security settings, see Configuring Wireless Security.

Accept Cancel

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

Profiles If you used the Site Survey, the Web Configurator shows nearby Access Points. To connect to an Access Point, click the Access Point's BSSID.

Click Refresh to scan again.

Site Survey

BSSID	SSID	Channel	Signal Level	Туре	Security	Mode
8:10:74:96:17:04	DT-200N	6	-93 dBm	11g/n	none	1
00:16:01:93:C8:6F	00160193C86E	11	-81 dBm	11b/g	WEP	1
04:4F:AA:5B:88:C1	annie	1	-93 dBm	11b/g	WEP	1
02:2F:4F:42:BC:41	HPCP1525-9b886b	6	-91 dBm	11b/g	none	1
90:E6:BA:BE:8A:46	james wifi	1	-84 dBm	11b/g	WPA/WPA2-PSK	3
F0:B4:79:06:0C:8D	AE	1	-96 dBm	11g/n	WPA2-PSK	1
00:19:70:22:05:96	NOVA Technical Institute	7	-55 dBm	11g/n	WPA2-PSK	1
4C:E6:76:43:1E:6B	mike	11	-79 dBm	11g/n	WPA-PSK	1
00:1F:1F:23:F9:F0	kao	11	-86 dBm	11g/n	WPA-PSK	3
34:08:04:DD:81:02	RouterforTecom	11	-83 dBm	11b/g	WPA/WPA2-PSK	Å
5C:D9:98:E1:56:94	TW FlyKiwi	6	-94 dBm	11g/n	WPA/WPA2-PSK	3

Refresh

4.4.2 Configuring Wireless Security

The Wireless Security Settings section lets you configure the ENS202EXT's security modes: WEP, WPA-PSK, WPA2-PSK, WPA-PSK Mixed, WPA, WPA2, and WPA Mixed. We strongly recommend you use WPA2-PSK.

Wired Equivalent Privacy (WEP)

Security Mode Select WEP from the drop-down list to begin the configuration.

Auth Type Select Open System or Shared.

Input Type Select an input type of Hex or ASCII.

Key Length Level of WEP encryption applied to all WEP keys. Select a 64/128/152-bit password lengths.

Default Key Specify which of the four WEP keys the ENS202EXT uses as its default.

Key1 - Key4 Specify a password for the security key index. For security, each typed character is masked by a dot.

Click ${\tt Save}$ to save the changes or ${\tt Cancel}$ to cancel and return previous settings.

Security Mode	WEP 💌
Auth Type	Open System 💌
Input Type	Hex 💌
Key Length	40/64-bit (10 hex digits or 5 ASCII char)
Default Key	1 •
Key1	
Key2	
Key3	



Note:

802.11n does not allow WEP/WPA-PSK TKIP/WPA2-PSK TKIP security mode. The connection mode will change from 802.11n to 802.11g.

Wi-Fi Protected Access Pre-Shared Key (WPA-PSK)

Security Mode Select WPA-PSK from the drop-down list to begin the configuration.

Encryption Select Both, TKIP, or AES as the encryption type.

- Both = uses TKIP and AES.
- TKIP = automatic encryption with WPA-PSK; requires passphrase.
- AES = automatic encryption with WPA2-PSK; requires passphrase.

Wireless Security Security Mode WPA-PSK Encryption Both(TKIP+AES) Passphrase (8 to 63 characters) or (64 Hexadecimal characters) Group Key Update Interval 3600 seconds(30~3600, 0: disabled)

Save Cancel

Passphrase Specify the security password. For security, each typed character is masked by a dot.

Group Key Update Interval Specify how often, in seconds, the group key changes.

Click Save to save the changes or Cancel to cancel and return previous settings.



Note:

802.11n does not allow WEP/WPA-PSK TKIP/WPA2-PSK TKIP security mode. The connection mode will change from 802.11n to 802.11g.

Wi-Fi Protected Access 2 Pre-Shared Key (WPA2-PSK)

Security Mode Select WPA2-PSK from the drop-down list to begin the configuration.

Encryption Select Both, TKIP, or AES as the encryption type.

- Both = uses TKIP and AES.
- TKIP = automatic encryption with WPA-PSK; requires passphrase.
- AES = automatic encryption with WPA2-PSK; requires passphrase.

Security Mode	WPA2-PSK	×
Encryption	Both(TKIP+AES)
Passphrase	(8 to 63 characte	ers) or (64 Hexadecimal characters)
Group Key Update Interval	3600	seconds(30~3600, 0: disabled)

Save Cancel

Passphrase Specify the security password. For security, each typed character is masked by a dot.

Group Key Update Interval Specify how often, in seconds, the group key changes.

Click Save to save the changes or Cancel to cancel and return previous settings.



Note:

802.11n does not allow WEP/WPA-PSK TKIP/WPA2-PSK TKIP security mode. The connection mode will change from 802.11n to 802.11g.

Wi-Fi Protected Access Pre-Shared Key (WPA-PSK) Mixed

Security Mode Select WPA2-PSK Mixed from the drop-down list to begin the configuration.

Encryption Select Both, TKIP, or AES as the encryption type.

- Both = uses TKIP and AES.
- TKIP = automatic encryption with WPA-PSK; requires passphrase.
- AES = automatic encryption with WPA2-PSK; requires passphrase.

Passphrase Specify the security password. For security, each typed character is masked by a dot.

Group Key Update Interval Specify how often, in seconds, the group key changes.

Click Save to save the changes or Cancel to cancel and return previous settings.



Note:

WPA-PSK Mixed can allow multiple security modes at the same time. 802.11n does not allow WEP/WPA-PSK TKIP/WPA2-PSK TKIP security mode. The connection mode will change from 802.11n to 802.11g.

Wireless Security	
Security Mode	WPA-PSK Mixed 💌
Encryption	Both(TKIP+AES) V
Passphrase	(8 to 63 characters) or (64 Hexadecimal characters)
Group Key Update Interval	3600 seconds(30~3600, 0: disabled)

Wi-Fi Protected Access (WPA)

Security Mode Select WPA from the drop-down list to begin the configuration.

Encryption Select Both, TKIP, or AES as the encryption type.

- Both = uses TKIP and AES.
- TKIP = automatic encryption with WPA-PSK; requires passphrase.
- AES = automatic encryption with WPA2-PSK; requires passphrase.

Radius Server Specify the IP address of the RADIUS server.

Radius Port Specify the port number that your RADIUS server uses for authentication. Default port is 1812.

Radius Secret Specify RADIUS secret furnished by the RADIUS server.

Group Key Update Interval Specify how often, in seconds, the group key changes.

Radius Accounting Select to enable or disable RADIUS accounting.

Radius Accounting Server Specify the IP address of the RADIUS accounting server.

Radius Accounting Port Specify the port number that your RADIUS accounting server uses for authentication. Default port is 1813.

Radius Accounting Secret Specify RADIUS accounting secret furnished by the RADIUS server.

Interem Accounting Interval Specify the interem accounting interval (60 - 600 seconds).

Click Save to save the changes or Cancel to cancel and return previous settings.



802.11n does not allow WEP/WPA-PSK TKIP/WPA2-PSK TKIP security mode. The connection mode will change from 802.11n to 802.11g.

Wireless Security	
Security Mode	WPA
Encryption	Both(TKIP+AES) V
Radius Server	
Radius Port	1812
Radius Secret	
Group Key Update Interval	3600 seconds(30~3600, 0: disabled)
Radius Accounting	Enable 💌
Radius Accounting Server	
Radius Accounting Port	1813
Radius Accounting Secret	
Interim Accounting Interval	600 seconds(60~600)

Wi-Fi Protected Access 2 (WPA2)

Security Mode Select WPA2 from the drop-down list to begin the configuration.

Encryption Select Both, TKIP, or AES as the encryption type.

- Both = uses TKIP and AES.
- TKIP = automatic encryption with WPA-PSK; requires passphrase.
- AES = automatic encryption with WPA2-PSK; requires passphrase.

Radius Server Specify the IP address of the RADIUS server.

Radius Port Specify the port number that your RADIUS server uses for authentication. Default port is 1812.

Radius Secret Specify RADIUS secret furnished by the RADIUS server.

Group Key Update Interval Specify how often, in seconds, the group key changes.

Radius Accounting Select to enable or disable RADIUS accounting.

Radius Accounting Server Specify the IP address of the RADIUS accounting server.

Radius Accounting Port Specify the port number that your RADIUS accounting server uses for authentication. Default port is 1813.

Radius Accounting Secret Specify RADIUS accounting secret furnished by the RADIUS server.

Interem Accounting Interval Specify the interem accounting interval (60 - 600 seconds).

Click Save to save the changes or Cancel to cancel and return previous settings.



802.11n does not allow WEP/WPA-PSK TKIP/WPA2-PSK TKIP security mode. The connection mode will change from 802.11n to 802.11g.

Wireless Security	
Security Mode	WPA2
Encryption	Both(TKIP+AES) V
Radius Server	· · ·
Radius Port	1812
Radius Secret	
Group Key Update Interval	3600 seconds(30~3600, 0: disabled)
Radius Accounting	Enable 💌
Radius Accounting Server	
Radius Accounting Port	1813
Radius Accounting Secret	
Interim Accounting Interval	600 seconds(60~600)

Wi-Fi Protected Access (WPA) Mixed

Security Mode Select WPA Mixed from the drop-down list to begin the configuration.

Encryption Select Both, TKIP, or AES as the encryption type.

- Both = uses TKIP and AES.
- TKIP = automatic encryption with WPA-PSK; requires passphrase.
- AES = automatic encryption with WPA2-PSK; requires passphrase.

Radius Server Specify the IP address of the RADIUS server.

Radius Port Specify the port number that your RADIUS server uses for authentication. Default port is 1812.

Radius Secret Specify RADIUS secret furnished by the RADIUS server.

Group Key Update Interval Specify how often, in seconds, the group key changes.

Radius Accounting Select to enable or disable RADIUS accounting.

Radius Accounting Server Specify the IP address of the RADIUS accounting server.

Radius Accounting Port Specify the port number that your RADIUS accounting server uses for authentication. Default port is 1813.

Radius Accounting Secret Specify RADIUS accounting secret furnished by the RADIUS server.

Interem Accounting Interval Specify the interem accounting interval (60 - 600 seconds).

Click Save to save the changes or Cancel to cancel and return previous settings.



802.11n does not allow WEP/WPA-PSK TKIP/WPA2-PSK TKIP security mode. The connection mode will change from 802.11n to 802.11g.

Wireless Security	
Security Mode	WPA Mixed 💌
Encryption	Both(TKIP+AES) V
Radius Server	
Radius Port	1812
Radius Secret	
Group Key Update Interval	3600 seconds(30~3600, 0: disabled)
Radius Accounting	Enable 💌
Radius Accounting Server	, , , ,
Radius Accounting Port	1813
Radius Accounting Secret	
Interim Accounting Interval	600 seconds(60~600)

4.4.3 Configuring Wireless MAC Filter



Note:

This section applies to Access Point and WDS Access point mode.

Wireless MAC Filters are used to allow or deny network access to wireless clients according to their MAC addresses. You can manually add a MAC address to restrict the permission to access ENS202EXT. The default setting is Disable Wireless MAC Filters.

Wireless MAC Filter					Hon	ne	Reset
ACL Mode Disabled							
]:[:	:	:	:	Add
#	MAC Address						
	Accept						

ACL Mode Determines whether network access is granted or denied to clients whose MAC addresses appear in the MAC Address table on this page. Choices are Disable, Deny MAC in the list, or Allow MAC in the list.

MAC Address Filter Enter the MAC address of the device.

Click Add to add the MAC address to the MAC Address table.

Click Apply to apply the changes.

4.4.4 Configuring WDS Link Settings

Using WDS Link Settings, you can create a wireless backbone link between multiple access points that are part of the same wireless network. This allows a wireless network to be expanded using multiple Access Points without the need for a wired backbone to link them, as is traditionally required.

Security Select the type of WDS security: None, WEP, or AES.

WEP Key Enter the WEP key.

AES Passphrase Enter the AES passphrase.

MAC Address Enter the MAC address of the Access Point to which you want to extend wireless connectivity.

Mode Select Disable or Enable to disable or enable WDS.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.



1	:	:	:	:	:	Disable 💌
2	:	:	:	:	:	Disable 💌
3	:	:	:	:		Disable 💌
4	:	:	:	:		Disable 💌

Accept Cancel



Note:

You must enter the ENS202EXT's MAC address in an access point to establish a connection to it. For more information on how to enter a MAC address in the access point, refer to its documentation. Not all access points support this feature.

4.4.5 Configuring Wireless Advanced Settings

Configure the advanced wireless settings for your access point using the screens in this section. Leave these settings to their default values if you are not sure what values to enter.

Data Rate Select a data rate from the drop-down list. The data rate affects throughput. If you select a low data rate value, for example, the throughput is reduced but the transmission distance increases.

Transmit Power Lets you increase or decrease transmit power. Higher transmit power may prevent connections to the network, while the lower transmit power can prevent clients from connecting to the device.

Wireless Advanced Settings

Data Rate	Auto 💌
Transmit Power	20 dBm 💌 🗌 Obey Regulatory Power
RTS/CTS Threshold (1 - 2346)	2346 bytes
Distance (1-30km)	1km
Aggregation:	 ⊙ Enable ○ Disable 32 Frames 50000 Bytes(Max)

RTS/CTS Threshold Specify the threshold package size for

RTC/CTS. A small number causes RTS/CTS packets to be sent more often and consumes more bandwidth.

Distance Specify the distance between Access Points and clients. Longer distances may drop high-speed connections.

Aggregation Merges data packets into one packet. This option reduces the number of packets, but increases packet sizes.

Wireless Traffic Shaping

Enable Traffic Shaping Check this option to enable wireless traffic shaping. Traffic shaping regulates the flow of packets leaving an interface to deliver improved Quality of Service.

Incoming Traffic Limit Specify the wireless transmission speed used for downloading.

Outgoing Traffic Limit Specify the wireless transmission speed used for uploading.

Total Percentage Specify the total percentage of the wireless traffic that is shaped.

Wireless Traffic Shaping

Enable Traffic Shaping	○ Enable
Incoming Traffic Limit	1000 kbit/s (512-9999999)
Outgoing Traffic Limit	180000 kbit/s (512-99999999)
Total Percentage	10 %
SSID #1 : EnGenius1	10 %
SSID #2 : (Off)	10 %
SSID #3 : (Off)	10 %
SSID #4 : (Off)	10 %

SSID1 to SSID4 Specify the percentage of the wireless traffic that is shaped for a specific SSID.

Wi-Fi Multimedia (WMM) Parameters

WMM manages the priority of audio, video and voice data over a Wi-Fi network so that data from other applications are less likely to interfere with transmission. The parameters CWmin, CWmax and AIFS together control the priority of the four access categories (AC).

AC Displays the following access categories that WMM prioritizes:

- AC_VO = voice
- AC_VI = video
- AC_BE = best effort
- AC_BK = background

CWmin Displays the minimum size of the contention window.

CWmax Displays the maximum size of the contention window.

AIFSN Displays the arbitration inter frame space value (AIFS).

TXOP Limit Displays the transfer opportunity limit in units of 32 microseconds.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.

AC	CWmin	CWmax	AIFSN	TXOP Limit
AC_BE	4	10	3	0
AC_BK	4	10	7	0
AC_VI	3	4	2	3.008ms
AC_VO	2	3	2	1.504ms
AC_VO	2	3	2	1.504n

4.5 Management Setup

The Management section lets you configure administration, management VLAN, SNMP settings, backup/restore settings, firmware upgrade, time settings, and log settings. This chapter describes these settings.

4.5.1 Configuring Administrator Account

Click the Administration link under the Management menu to change the user name and password used to log on to the ENS202EXT Web Configurator. The default user name is admin and the default password is admin. Changing these settings protects the ENS202EXT configuration settings from being accessed by unauthorized users.

New Name Enter a new username for logging in to the Web Configurator.

New Password Enter a new password for logging in to the Web Configurator

Confirm Password Re-enter the new password for confirmation.

Click Save/Apply to apply the changes or Cancel to return previous settings.

Remote Management Enable or disable remote management.

Remote Upgrade Specify whether the ENS202EXT firmware can be upgraded remotely.

 Remote Access

 Remote Management
 Canable O Disable

 Remote Upgrade
 O Enable O Disable

 Remote Management Port
 3080

Remote Management Port If remote management is enabled,

enter the port number to be used for remote management. For example: If you specify the port number 8080, enter http://<IP address>:8080 to access the ENS202EXT Web Configurator.

Click Accept to apply the changes or Cancel to return previous settings.

Login Setting						Home	Reset
New Name	admin						
New Password							
Confirm Password							

Save/Apply Cancel logout

Reset

4.5.2 Configuring Management VLAN

Click the Management VLAN link under the Management menu to assign a VLAN tag to the packets. A VLAN is a group of computers on a network whose software has been configured so that they behave as if they were on a separate Local Area Network (LAN). Computers on VLAN do not have to be physically located next to one another on the LAN

Management VLAN Settings Home Caution: If you reconfigure the Management VLAN ID, you may lose connectivity to the access point. Verify that the switch and DHCP server can support the reconfigured VLAN ID, and then re-connect to the new IP address. No VLAN tag Management VLAN ID O Specified VLAN ID (must be in the range 1 ~ 4094.)

Accept Cancel

Management VLAN ID If your network includes VLANs and if tagged packets need to pass through the Access Point, enter the VLAN ID. Otherwise, click No VLAN tag.

Click Accept to confirm the changes or Cancel to cancel and return previous settings.



Note:

If you reconfigure the Management VLAN ID, you may lose your connection to the ENS202EXT. Verify that the DHCP server supports the reconfigured VLAN ID and then reconnect to the ENS202EXT using the new IP address.

4.5.3 Configuring SNMP

SNMP is used in network management systems to monitor network-attached devices for conditions that warrant administrative attention.

SNMP Enable or disable the ENS202EXT SNMP function.

Contact Enter the contact details of the device.

Location Enter the location of the device.

Community Name (Read Only) Enter the password for accessing the SNMP community for read-only access.

Community Name (Read/Write) Enter the password for accessing the SNMP community for read and write access.

Trap Destination Address Enter the IP address where SNMP traps are to be sent.

Trap Destination Community Name Enter the password of the SNMP trap community.

SNMPv3 Enable or Disable the SNMPv3 feature.

User Name Specify the username for SNMPv3.

Auth Protocol Select the authentication protocol type: MD5 or SHA.

Auth Key (8-32 Characters) Specify the authentication key for authentication.

Priv Protocol Select the privacy protocol type: DES.

Priv Key (8-32 Characters) Specify the privacy key for privacy.

SNMP Settings		Home Reset
SNMP	• Enable • Disable	
Contact		
Location		
Community Name (Read Only)	public	
Community Name (Read/Write)	private	
Trap Destination Address		
Trap Destination Community Name	public	
SNMPv3	⊙ v3Enable ○ v3Disable	
User Name	admin	
Auth Protocol	MD5 💌	
Auth Key (8-32 Characters)	12345678	
Priv Protocol	DES 💌	
Priv Key (8-32 Characters)	12345678	
Engine ID		

Save/Apply Cancel

BASIC NETWORK SETTINGS

Engine ID Specify the engine ID for SNMPv3.

Click Save/Apply to apply the changes or Cancel to return previous settings.

4.5.4 Configuring Backup/Restore Settings

Click the Backup/Restore Setting link under the Management menu to save the ENS202EXT's current settings in a file on your local disk or load settings onto the device from a local disk. This feature is particularly convenient administrators who have several ENS202EXT devices that need to be configured with the same settings.

This page also lets you return the ENS202EXT to its factory default settings. If you perform this procedure, any changes made to the ENS202EXT default settings will be lost.

Backup/Restore Settings		Home	Reset
Save A Copy of Current Settings	Backup		
Restore Saved Settings from A File	Choose File No file chosen Restore		
Revert to Factory Default Settings	Factory Default		

Save A Copy of Current Settings Click Backup to save the current configured settings.

Restore Saved Settings from A File To restore settings that have been previously backed up, click Browse, select the file, and click Restore.

Revert to Factory Default Settings Click Factory Default to restore the ENS202EXT to its factory default settings.

4.5.5 Configuring Firmware Upgrade

Firmware is system software that operates and allows the administrator to interact with the router.



WARNING!

Upgrading firmware through a wireless connection is not recommended. Firmware upgrading must be performed while connected to an Ethernet (LAN port) with all other clients disconnected.

The firmware upgrade procedure can take several minutes. Do not power off the ENS202EXT during the firmware upgrade, as it can cause the device to crash or become unusable.

To update the firmware version, follow these steps:

1. Download the appropriate firmware approved by EnGenius Networks from an approved web site.



Note:

Save the firmware file to a local hard drive.

- 2. Click Choose File.
- 3. Browse the file system and select the firmware file.
- 4. Click Upload.
- 5. The ENS202EXT restarts automatically after the upgrade completes.

Firmware Upgrade

Current firmware version: 1.1.13 Locate and select the upgrade file from your hard disk: Choose File No file chosen

Upload

4.5.6 Configuring System Time

Change the system time of the ENS202EXT by manually entering the information, synchronizing the device with a PC, or setup automatic updates through a network time (NTP) protocol server.

Manually Set Date and Time Enter the date and time values in the date and time fields or click the Synchronize with PC button to get the date and time values from the administrator's PC.

Automatically Get Date and Time Select a time zone from the drop-down list and check whether you want to enter the IP address of an NTP server or use the default NTP server.

Enable Daylight Saving Click to enable or disable daylight savings time. Select the start and stop times from the Start Time and Stop Time dropdown lists.

Click Save/Apply to apply the changes or Cancel to return previous settings.

Time Settings

īme						
Manually Set Date and	l Time	<i>(</i>)	71.32			
2012 / 08	/ 31	09	: 3	6	Synchronize with PC	
Automatically Get Date	e and Time					
Time Zone: UTC+00:00) Gambia, Li	beria,	Morocco)		~
User defined NTP	Server: 209	9.81.9	.7			
Enable Daylight Saving	g					
	January	~	1st 💌	Sun 🗠	12 am 📉	
Start Time:	January					

Save/Apply Cancel

4.5.7 Configuring Wi-Fi Schedule

Use the Wi-Fi schedule function to control the wireless power ON/OFF service that operates on a routine basis.

Add a Schedule Service

Create a schedule service type and date/time parameters for a specific service.

Schedule Name Enter the description of the schedule service.

Service Select the type of schedule service, either Wireless Power ON or Wireless Power OFF.

Day Select the days of the week to enable the schedule service.

Time of Day Set the start time that the service is active.

Click Add to append the schedule service to the schedule service table, or Cancel to discard changes.

Wifi Schedule

Wifi Schedule	Disable 💌
Schedule Name	
Service	 Wireless Power ON Wireless Power OFF
Day	Mon 💌
Time of day	: (use 24-hour clock)
Add Cancel	

Schedule Services Table

The Schedule function relies on the GMT time setting acquired from a network time protocol (NTP) server. For details on how to connect the ENS202EXT to an NTP server, see *Configuring System Time*.

Select

Accept Cancel

Schedule Table Displays a list of scheduled services for the ENS202EXT. The properties of each service displayed are:

Displays the ID number of the service in the table.

Name Displays the description of the service.

Service Displays the type of service, either Wireless Power ON or Wireless Power OFF.

Schedule Displays the schedule information of when the service is active.

Select Select one or more services to edit or delete.

Click Delete Selected to delete the selected services or Delete All to delete all services.

Click Apply to save the settings or Cancel to discard changes.

4.5.8 Configuring Command Line Interface

Most users will configure the ENS202EXT through the graphical user interface (GUI). However, for those who prefer an alternative method there is the command line interface (CLI). The CLI can be access through a command console, modem or Telnet connection.

CLI Select to enable or disable the ability to modify the ENS202EXT via a command line interface (CLI).

Click Save/Apply to apply the changes or Cancel to return previous settings.

CLI Setting		
CLI	⊙ ON ○ OFF	
Save/Apply Cancel		

4.5.9 Configuring Logging

Display a list of events that are triggered on the ENS202EXT Ethernet and wireless interfaces. You can consult this log if an unknown error occurs on the system or when a report needs to be sent to the technical support department for debugging purposes.

Syslog Enable or disable the ENS202EXT syslog function.

Log Server IP Address Enter the IP address of the log server.

Local Log Enable or disable the local log service.

Click Save/Apply to apply the changes or Cancel to return previous settings.

Syslog	
Syslog	Disable 💌
og Server IP Address / Computer Name	0.0.0
.ocal log	
ocal log ocal Log	Enable 💌

4.5.10 Configuring Diagnostics

The diagnosis feature allow the administrator to verify that another device is available on the network and is accepting request packets. If the ping result returns alive, it means a device is on line. This feature does not work if the target device is behind a firewall or has security software installed.

Target IP / Domain Name Enter the IP address you would like to search.

Ping Packet Size Enter the packet size of each ping.

Number of Pings Enter the number of times you want to ping.

Start Ping Click Start Ping to begin pinging.

Trace route target Enter an IP address or domain name you want to trace.

Start Traceroute Click Start Traceroute to begin the traceroute operation.

Target Address Enter the IP address of the target PC.

Time period Enter time period for the speed test.

Check Interval Enter the interval for the speed test.

Start Speed Test Click Start Speed Test to begin the speed test operation.

IPv4 Port Displays the IPv4 port number of the ENS202EXT.

IPv6 Port Displays the IPv6 port number of the ENS202EXT.

Diagnostics

Ping Test Parameters		
Target IP / Domain Name		
Ping Packet Size	64	Bytes
Number of Pings	4	
Start Ping		
Traceroute Test Parameters		
Traceroute target		
Start Traceroute		
Start Traceroute		
Start Traceroute		
Speed Test Target Address	20	Sec
Speed Test	20 5	Sec Sec
Speed Test Target Address Time period		
Speed Test Target Address Time period Check Interval		

4.5.11 Viewing Device Discovery

Device Discovery

Device Name	Operation Mode	IP Address	System MAC Address	Firmware Version
Refresh				

Device Name Displays the name of the devices connected to the network.

Operation Mode Displays the operation mode of the devices connected to the network.

IP Address Displays the IP address of the devices connected to the network.

System MAC Address Displays the system MAC address of the devices connected to the network.

Firmware Version Displays the firmware version of the devices connected to the network.

4.5.12 Configure Denial of Service Protection

Use TCP SYN Cookies Protection Click to enable TCP SYN cookies protection.

SYN Flood Attack Protection Click to enable or disable SYN Flood Attack Protection.

Match Interval Per Second Enter the allowed number of packets per second.

Limit Packets Enter the maximum number of packets allowed per request.

UDP Flood Attack Protection Click to enable or disable UDP Flood Attack Protection.

Match Interval Per Second Enter the allowed number of packets per second.

Limit Packets Enter the maximum number of packets allowed per request.

Ping Attack Protection Click to enable or disable ping attack protection.

Click Save/Apply to apply the changes or Cancel to return previous settings.

Dos Protection

	Use TCP SYN Cookies Protection			
SYN Flood Attack Protection	O Enable O Disable Match Interval 50 Per Second Limit 5 Packets			
UDP Flood Attack Protection	O Enable O Disable Match Interval 50 Per Second Limit 5 Packets			
Ping Attack Protection	O Enable O Disable			

Save/Apply Cancel

4.5.13 Logging Out

Click Logout to logout from the ENS202EXT.

Management

- . Administration
- . SNMP Settings
- Backup/Restore Settings
- . Auto Reboot Settings
- . Firmware Upgrade
- . Time Settings
- . Wifi Schedule
- . CLI Settings
- . Log
- Diagnostics
- Device Discovery
- Logout

Appendix A

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



WARNING!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement



Important:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device complies with FCC RF Exposure limits set forth for an uncontrolled environment, under 47 CFR 2.1093 paragraph (d)(2). This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Appendix B

Industry Canada Statement

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.



Important:

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Appendix C

WorldWide Technical Support

REGION/COUNTRY OF PURCHASE	SERVICE CENTRE		SERVICE INFORMATION
	CANADA	web site	www.engeniuscanada.com
		email	rma@engeniuscanada.com
Canada		contact numbers	Toll Free: (+1) 888-397-2788 Local: (+1) 905-940-8181
		hours of operation	Monday - Friday 9:00AM to 5:30PM EST (GMT-5)
	LOS ANGELES, USA	web site	www.engeniustech.com
		email	support@engeniustech.com
USA		contact numbers	Toll Free: (+1) 888-735-7888 Local: (+1) 714-432-8668
		hours of operation	Monday - Friday 8:00 AM to 4:30 PM PST (GMT-8)

REGION/COUNTRY OF PURCHASE	SERVICE CENTRE		SERVICE INFORMATION
	MIAMI, USA	web site	[ES] es.engeniustech.com [PT] pg.engeniustech.com
Mexico, Central and Southern America		email	miamisupport@engeniustech.com
		contact numbers	Miami: (+1) 305-887-7378 Sao Paulo, Brazil: (+55)11-3957-0303 D.F., Mexico:(+52)55-1163-8894
		hours of operation	Monday - Friday 8:00 AM to 5:30PM EST (GMT-5)
	NETHERLANDS	web site	www.engeniusnetworks.eu
		email	support@engeniusnetworks.eu
Europe		contact numbers	(+31) 40-8200-887
		hours of operation	Monday - Friday 9:00 AM - 5:00 PM (GMT+1)
Africa	DUBAI, UAE	web site	www.engenius-me.com
Middle East Russia		email	support@engenius-me.com
CIS / Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Tajikistan, Turkmenistan, Ukraine, Uzbekistan		contact numbers	Toll Free: U.A.E.: 800-EnGenius 800-364-364-87 General: (+971) 4357-5599
Turkey Afghanistan Pakistan Bangladesh, Maldives, Nepal, Bhutan, Sri Lanka		hours of operation	Sunday - Thursday 9:00 AM - 6:00 PM (GMT+4)

REGION/COUNTRY OF PURCHASE	SERVICE CENTRE		SERVICE INFORMATION
Singapore, Cambodia,	SINGAPORE	web site	www.engeniustech.com.sg/e_warranty_form
Indonesia, Malaysia, Thailand, Philippines,		email	techsupport@engeniustech.com.sg
Vietnam China, Hong Kong, Korea		contact numbers	Toll Free: Singapore: 1800-364-3648
India South Africa Oceania		hours of operation	Monday - Friday 9:00 AM - 6:00 PM (GMT+8)
0.1	TAIWAN, R.O.C.	web site	www.engeniusnetworks.com
Others		email	technology@senao.com
Noto			

Note:

* Service hours are based on the local time of the service center.

* Please visit the website for the latest information about customer service.