

EPOS



EXPAND Vision 1M
FAQ

What kind of a camera is the EXPAND Vision 1M?

The EXPAND Vision 1M is a USB meeting room camera that comes with a 3-meter USB-C-to-A cable and a wall bracket.

What size meeting room is the EXPAND Vision 1M recommended for?

The EXPAND Vision 1M has been designed and optimized for small to medium-sized meeting rooms (up to 11 in-room participants or 6x4.5 meters / 20x15 feet).

Is the EXPAND Vision 1M certified for any UC providers?

Yes. The EXPAND Vision 1M is certified for Microsoft Teams Rooms and Zoom Rooms. It is also optimized to work with all other leading UC providers.

How do I mount and connect the EXPAND Vision 1M?

The included wall mount lets you easily install the camera and adjust its angle for optimal positioning.

What other equipment do I need to get the most out of the EXPAND Vision 1M?

The EXPAND Vision 1M supports different setups and fits into any meeting space. A few examples:

- Use-case 1: Part of your meeting room setup:

A native meeting room solution equipped with a compute unit, a room controller, and a speakerphone.

- Use case 2: Plug-and-play with your laptop:

A bring-your-own-device room setup equipped with a cable hub or dock, a long active USB-C to USB-C cable, and a speakerphone. (EPOS recommends the EXPAND 80 speakerphone.)

Can the camera view be adjusted?

Yes. You can adjust the height and angle of the camera with the wall bracket. Camera settings can be adjusted through EPOS Manager or EPOS Connect.

- Use-case 1: A native meeting room solution:

Adjust the camera settings remotely through EPOS Manager, your centralized device management platform.

- Use case 2: A bring-your-own-device meeting room:

Get the perfect picture based on the room conditions by personalizing the camera settings via EPOS Connect.

What is the video resolution of the EXPAND Vision 1M?

The EXPAND Vision 1M has a 4K (Ultra HD) camera with 8x digital zoom.

Can the camera capture all participants in the meeting room?

Yes. The EXPAND Vision 1M has Intelligent Picture Framing that can capture people in small and Medium-sized meeting rooms (6 meters X 4.5 meters). You can also set the camera to a fixed 90-degree angle without Intelligent Picture Framing.

Does EXPAND Vision 1M run on both Mac and PC?

Yes. The EXPAND Vision 1M will work on any computer/laptop with a USB-C port, as long as you use a dock/hub in your meeting room.

How do I update the EXPAND Vision 1M operating system?

All EPOS Video Collaboration solutions can be updated through EPOS Manager, our centralized management platform. Firmware updates are deployed centralized with customizable deployment plans which can be based on product group, location, or individual meeting space. Updates can be downloaded and installed automatically or scheduled.

Does the EXPAND Vision 1M come with a lens cover?

The EXPAND Vision 1M has a built-in privacy shutter. Simply push the button at the top of the camera to secure privacy when needed.

Does the EXPAND Vision 1M come with a warranty?

Yes. All EPOS products come with a two-year warranty.

Can the EXPAND Vision 1M be used with a standard third-party tripod?

Yes. The wall bracket allows the EXPAND Vision 1M to be used with any tripod that has a standard ¼" thread.

How can I get support if something is wrong with my EXPAND Vision 1M?

For any technical or warranty questions or assistance with your purchase, please contact the EPOS Support team.

About EPOS

EPOS designs, manufactures, and sells high-end audio and video solutions for business professionals and gamers around the world.

Based on decades of psychoacoustic research, EPOS designs audio and video solutions with unique algorithms and acoustics that provide the best conditions for the brain, enabling professional users to communicate and collaborate effectively with better concentration and less energy spent.

Owned by the world-leading hearing healthcare and audio technology group, Demant, and with headquarters in Copenhagen, Denmark, EPOS builds on more than 115 years' audio expertise and operates in a global market with offices and partners in more than 60 countries.

Find more information at eposaudio.com