



Voyager 5200 UC

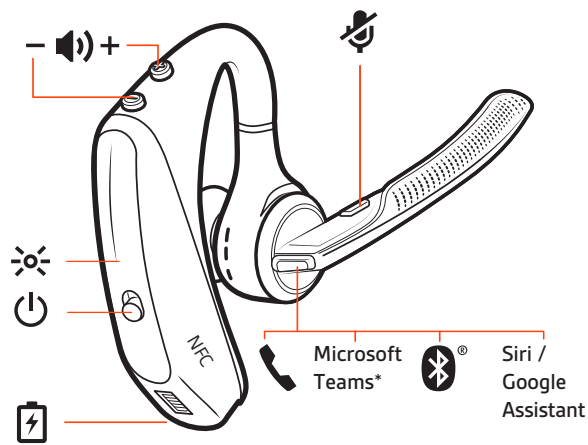
Bluetooth headset

User Guide

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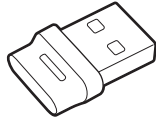
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Headset overview



Icon	Headset control
	Volume
	Mute
	Call
	Microsoft Teams (requires Teams desktop app)
	Bluetooth pairing
Siri, Google Assistant	Default voice assistant
NFC	Near Field Communication (available on select models)
	Charge port
	Power
	Indicator light

USB-bluetooth-adapter



Uw USB-bluetooth-adapter in high-fidelity is reeds gekoppeld aan uw Poly-apparaat. Sluit deze aan op uw computer om verbinding te maken met hifi-computeraudio.

Opmerking: De USB-aansluiting en het ontwerp van de adapter kunnen afwijken, maar de werking is hetzelfde.

Standaardlampjes

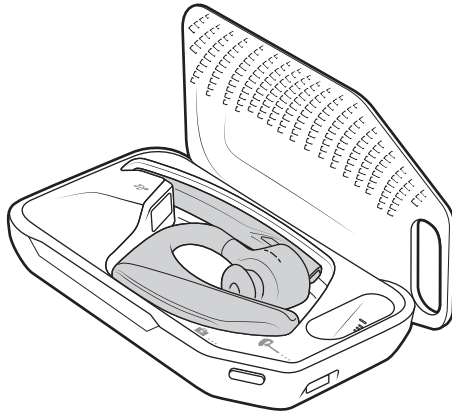
USB-LED's	Betekenis
Knippert rood en blauw	Afstemmen
Blauw zonder knipperen	Apparaat verbonden
Knippert blauw	In gesprek
Brandt rood	Mute actief
Knippert paars	Media worden vanaf uw computer gestreamd

LED's wanneer Microsoft Teams* wordt gedetecteerd

USB-LED's	Betekenis
Knippert rood en blauw	Afstemmen
Brandt paars	Verbonden met Microsoft Teams
Knippert blauw	In gesprek
Brandt rood	Mute actief
Knippert paars	Microsoft Teams-melding

Opmerking: *Microsoft Teams-desktoptoepassing vereist.

Charge case overview



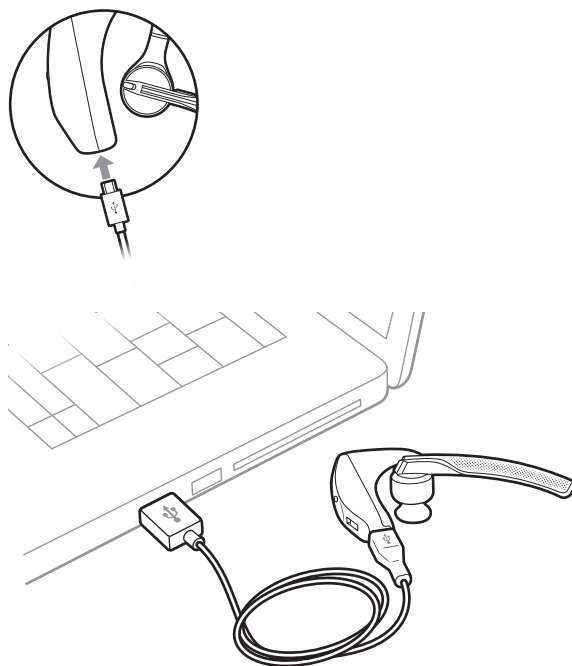
Note: The USB Bluetooth adapter is stored inside of the charge case.

Important: The charge case is placed in deep sleep mode after manufacturing to save power and protect the battery. To wake-up the charge case, plug it into a power source for a minimum of 1 minute. The LEDs flash when charging.

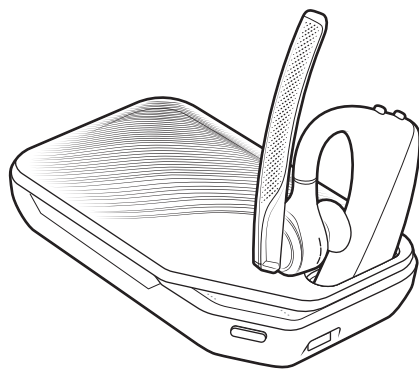
Charge your headset

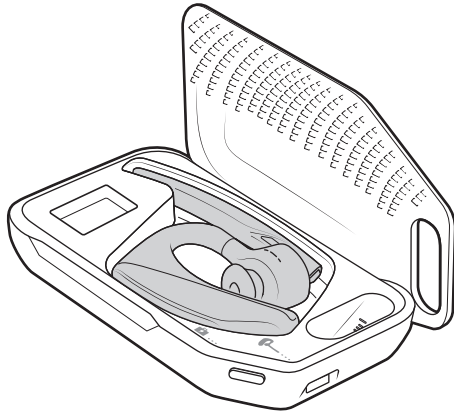
Your new headset has enough power to pair and make a few calls directly out of the box. It takes approximately 90 minutes to fully charge the headset; the indicator light turns off once charging is complete.

A micro USB cable is supplied to allow you to charge the headset with an AC wall charger (not included) or through a PC's USB port. The PC must be powered on to charge via USB 2.0 or higher.



Or you can use the accessory charge case. Press the charge case button to begin charging.





Note: Always charge at near room temperatures; never charge battery at temperatures below 0°C (32°F) or above 40°C (104°F).

Check headset battery status

Check your headset battery status by doing one of the following:

- With your headset powered on and smart sensors active, put on your headset and listen to the voice alert.
- View headset LEDs while charging.
- Power on your headset and listen to the voice alert.
- View status in Poly Lens-app.

LED while charging	Headset battery status
Off	Charging complete
● ● ●	Battery high
● ●	Battery medium
●	Battery low
✖	Battery critical

Tip: To reset the accuracy of the talk time alert, deplete the headset battery then charge fully.

Batterij-bijna-leeg-waarschuwing

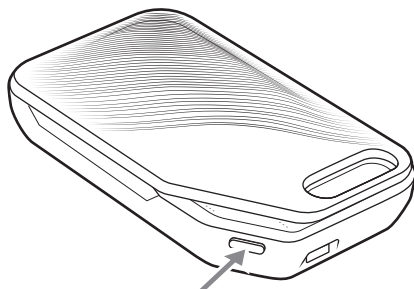
Batterijniveau	Gesproken melding
Nog 30 minuten gesprekstijd	"Battery Low" (Batterij bijna leeg)-melding wordt elke 15 minuten herhaald
Nog 10 minuten gesprekstijd	"Recharge Headset" (Headset opladen)-melding wordt elke 5 minuten herhaald

Use charge case

A fully charged case can recharge your headset fully two times for an additional 14 hours of headset talk time.

Important: The charge case is placed in deep sleep mode after manufacturing to save power and protect the battery. To wake-up the charge case, plug it into a power source for a minimum of 1 minute. The LEDs flash when charging.

- 1 Place your headset inside the charge case or connect it to the charge port on the top of the case.
- 2 Press the case button to begin charging your headset.



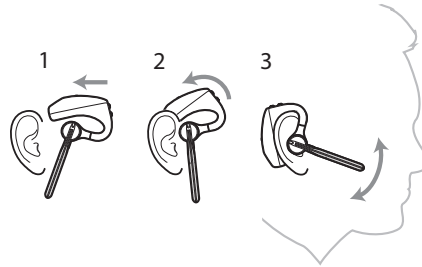
Charge case LEDs	Status
● ● ●	Fully charged
● ●	Charging
●	Battery depleted; Recharge case/headset

Pasvorm

- 1 Schuif de headset over en achter uw oor en duw deze vervolgens voorzichtig tegen uw oor.

Opmerking: Doe uw bril af voordat u de headset op zet.

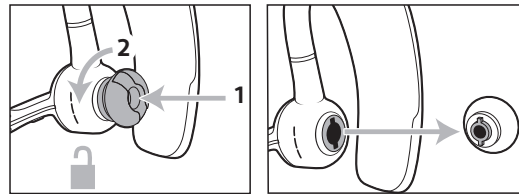
- 2 Draai de verlengde microfoon tot deze naar uw mond wijst.
- 3 Beweeg de verlengde microfoon omhoog en omlaag.



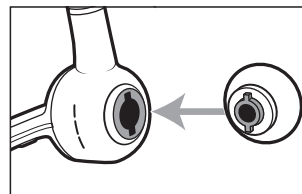
De grootte van het oordopje wijzigen

Vervang het oordopje zodat de headset beter past.

- 1 Duw het oordopje naar binnen en draai het naar links om het te ontgrendelen.

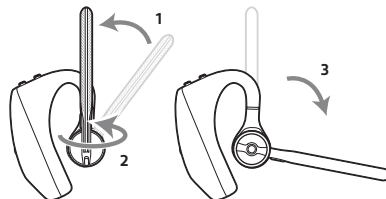


- 2 Plaats het nieuwe oordopje in de sleuf; druk en draai het rechtsom vast.



Van oren wisselen

Als u de headset op uw andere oor wilt dragen, draai dan de microfoon naar boven. Draai deze vervolgens rond totdat het oordopje aan de andere kant zit en draai dan de microfoon weer naar beneden.



Aansluiten en koppelen

Koppelen met mobiele telefoons

- 1 Om uw headset in koppelmodus te zetten, drukt u op de Oproepknop totdat u "pairing" (koppelen) hoort en de lampjes van de headset blauw en rood knipperen.
- 2 Activeer bluetooth op uw telefoon en laat deze naar apparaten zoeken.
 - iPhone Instellingen > Bluetooth > Aan*
 - Android Instellingen > Bluetooth: Aan > Zoeken naar apparaten*

Opmerking: *Menu's kunnen per apparaat verschillen.

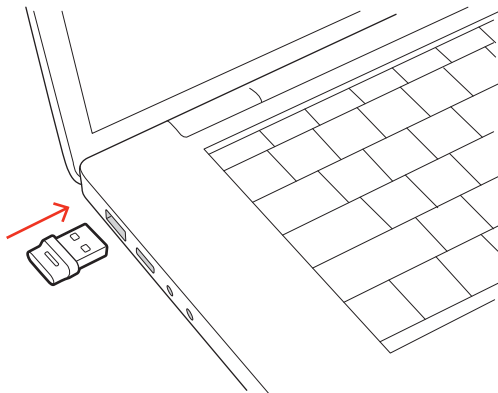
- 3 Selecteer "Poly V5200-serie."
Wanneer de apparaten zijn verbonden, hoort u "pairing successful" (koppelen gelukt) en houden de lampjes op met knipperen.

Opmerking: Uw headset kan met maximaal 8 apparaten gekoppeld worden, maar er zijn slechts 2 verbindingen tegelijk mogelijk, inclusief de bluetooth-adapter.

Aansluiten op pc

De bluetooth USB-adapter is reeds gekoppeld aan uw headset.

- 1 Schakel uw headset in en steek de bluetooth USB-adapter in uw laptop of pc.



- 2 Het lampje van de usb-adapter knippert en blijft vervolgens branden om aan te geven dat de headset is aangesloten op de usb-adapter. Als u uw headset draagt, hoort u "PC connected" (pc verbonden) om aan te geven dat de verbinding tot stand is gebracht. Wanneer u in gesprek bent, knippert het lampje op de usb-adapter blauw. Wanneer u niet in gesprek bent, brandt het lampje ononderbroken.
- 3 Laad Poly Lens-app voor desktop door naar poly.com/software te gaan. U kunt hierdoor de functies van uw headset aanpassen via geavanceerde instellingen en opties.

Configure USB adapter for streaming media

Your high-fidelity Bluetooth USB adapter comes ready to take calls. To streaming media, configure your Bluetooth USB adapter.

Windows

- 1 To configure your Bluetooth USB adapter for streaming media in your PC, go to **Start menu > Control Panel > Sound > Playback tab**. Select Poly BT700 set it as the Default Device and click OK.

- 2 To pause music when you place or receive calls, go to **Start menu > Control Panel > Sound > Communications tab** and select the desired parameter.

Mac

- 1 To configure your Bluetooth USB adapter for streaming media on your Mac, go to **System Preferences > Sound**. On both the Input and Output tabs, select **Poly BT700**.

Koppelen met NFC

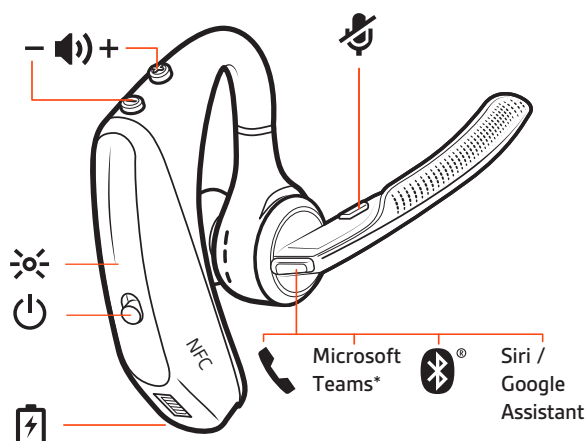
Opmerking: Deze functie is beschikbaar op bepaalde modellen

Koppelen met NFC is mogelijk als er niet meer dan één ander apparaat verbonden is. Koppelen via NFC werkt niet als er twee apparaten verbonden zijn.


- 1 Zorg ervoor dat NFC is ingeschakeld op uw mobiele telefoon en dat het display van uw telefoon is ontgrendeld. (Telefoons kunnen verschillen en sommige telefoons ondersteunen mogelijk geen NFC.)
- 2 Schakel de headset in, leg de headset op de achterkant van de telefoon bij de NFC-tag (zie afbeelding) totdat het koppelen via NFC is voltooid. Accepteer indien nodig de verbinding.




De basisfuncties




Aan/uit

Als u de headset wilt inschakelen, vershuift u de aan/uit-knop  zodat de groene kleur zichtbaar wordt.

Volume aanpassen

Druk tijdens een oproep of het streamen van audio op de volumeknoppen  omhoog (+) of omlaag (-).


Buiten een oproep of het streamen van audio kunt u op de volumeknoppen  drukken om het volumeniveau aan te passen voor de belleraankondiging en andere gesproken meldingen.

Pas het microfoonvolume van de headset aan (softphone)

Plaats een testoproep met de softphone en pas het softphonevolume en het geluidsvolume op de pc dienovereenkomstig aan.

Oproepen plaatsen/beantwoorden/beëindigen

Een oproep beantwoorden

- Zet de headset op om een oproep te beantwoorden, of
- Zeg "answer" (antwoorden) nadat de oproep is aangekondigd, of
- Tik op de  gespreksknop.

Een gesprek beëindigen

- Tik op de  gespreksknop.


Mute

Tik tijdens een actief gesprek op de Muteknop  om het geluid van uw headset in of uit te schakelen.



Reject a call

Press Call button  for 2 seconds until a tone is heard.

Laatste uitgaande oproep herhalen

- Tik tweemaal op de gespreksknop .

Interactie met Microsoft-softphone

- Voor Microsoft Teams tikt u op de oproepknop  van de headset om te communiceren (toepassing vereist).
- Voor Skype voor Bedrijven houdt u de oproepknop  op de headset 2 seconden ingedrukt om te communiceren (toepassing vereist).
- Stel uw doeltelefoon in via Poly Lens-app voor desktop > **Softphones** > **Software-instellingen** > **Doelsoftphone**

Audio afspelen of pauzeren

Tik op de oproepknop  om het streamen van audio te onderbreken of te hervatten.

Opmerking: Functie varieert per applicatie. Werkt mogelijk niet met webapplicaties.

Voice assistant

Siri, Google Assistant™, Cortana Houd de gespreksknop 2 seconden ingedrukt om de standaard voice assistant van uw telefoon te activeren. Wacht tot de telefoon spraakherkenning, zoeken en andere smartphonespraakbediening heeft geactiveerd.

Use sensors


Smart sensors respond when you put on or take off your headset. Customize in Poly Lens-app. Below describes default settings.

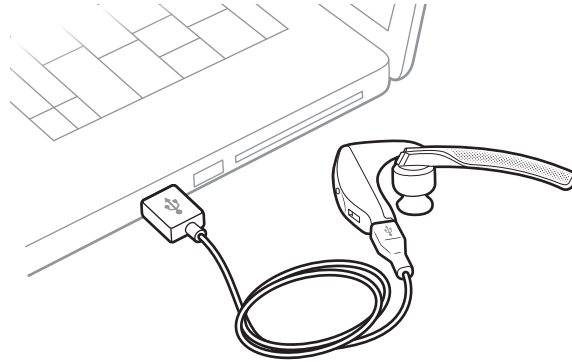
With active sensors	putting on the headset will:	taking off the headset will:
Mobile/softphone call	answer the call	keep call in headset
Music/media	resume music/media (if playing previous to taking off)*	pause music/media (if playing)*
Lock headset	unlock the Call button	lock the Call button to avoid accidental calls

Note: *Functionality varies by application. May not function with web-based apps.

Sensoren resetten

Als de sensoren niet volgens verwachting werken, moet u ze mogelijk resetten.

- Tik op de gespreksknop  om de sensoren te testen terwijl u de headset op hebt: De gesproken melding voor gesprekstijd betekent dat de sensoren werken. Een toon of een ontbrekende gesproken melding betekent dat de sensoren gereset moeten worden.
- Voor het resetten van de sensoren schakelt u de headset in, sluit u deze aan op een USB-kabel en sluit u de kabel aan op de USB-poort van uw computer of een netstroommuuradapter (niet meegeleverd). Plaats de headset vervolgens langer dan 10 seconden op een vlakke, niet-metalen ondergrond.



Sensoren uitschakelen

- U kunt de smart sensoren van uw headset uitschakelen in Poly Lens-app of door op een knop te drukken terwijl uw headset niet actief is. Houd de gespreks- en mute knoppen gedurende 5 seconden tegelijk ingedrukt. U hoort "smart sensors off" (smart sensoren uit).

Geavanceerde functies

Adjust voice alert volume

Toggle the volume button when the headset is powered on and idle (not on a call or streaming music) to adjust the volume of the headset's voice alerts.

Reconnect to wireless device

If your headset has become disconnected, reconnect to your Bluetooth device.

Press the Call button \once or manually connect through your device's Bluetooth device menu. You hear "phone connected."

Belleraankondiging (alleen mobiele telefoon)

Wanneer u uw headset draagt, hoort u de naam van de contactpersoon door wie u wordt gebeld zodat u kunt beslissen of u de oproep wilt beantwoorden of negeren zonder op het telefoonscherm te hoeven kijken.

De naam van de beller wordt aangekondigd:

- als uw telefoon over het Phone Book Access Profile (PBAP) beschikt
- als u toegang tot uw contactgegevens tijdens het koppelen hebt goedgekeurd (bij veel mobiele telefoons is dat vooraf ingesteld en hoeft u wellicht niets te doen)
- als de beller is opgeslagen in de telefoonlijst met contactpersonen

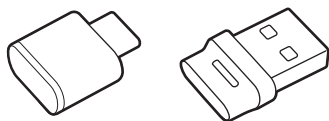
De naam van een inkomende beller wordt niet aangekondigd: als de beller onbekend is, niet wordt vermeld, is geblokkeerd of als de taal niet wordt ondersteund.

USB-adapter opnieuw koppelen

Uw USB-adapter is normaal gesproken al gekoppeld aan uw Poly-audioapparaat. Als uw adapter nog niet aangesloten is of afzonderlijk is gekocht, moet u de adapter met uw Poly-apparaat koppelen. De methode om de adapter te koppelen hangt af van de USB-adapter die u gebruikt.

Pair BT700 USB adapter again

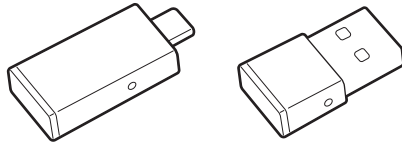
Your USB adapter requires Poly Lens-app voor desktop to pair to a Poly audio device. Download: poly.com/software.



Note: Adapter design varies by USB connection.

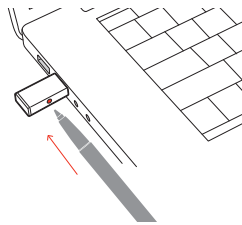
- 1 Insert the high-fidelity Bluetooth USB adapter into your laptop or computer and wait for your computer to recognize it.
- 2 Put your Poly audio device in pair mode.
- 3 Launch Poly Lens-app voor desktop and navigate to Poly BT700.
- 4 Put your Bluetooth USB adapter into pair mode by selecting "Pair new device" on the adapter's main page or overflow menu. Your adapter flashes red and blue. Pairing is successful when you hear "pairing successful" and "PC connected" and the Bluetooth USB adapter LED is solid.

Pair BT600 USB adapter again



Note: Adapter design varies by USB connection.

- 1 Insert the high-fidelity Bluetooth USB adapter into your laptop or computer and wait for your computer to recognize it.
- 2 Put your Poly audio device in pair mode.
- 3 Put your Bluetooth USB adapter into pair mode by pressing and holding the recessed pair button with a pen or paperclip until the Bluetooth USB adapter flashes red and blue.



Pairing is successful when you hear "pairing successful" and "PC connected" and the Bluetooth USB adapter LED is solid.

Software laden

Download Poly Lens-app om alles uit uw apparaat te halen. Voor sommige softphones is de installatie van Poly-software vereist om call control (beantwoorden/beëindigen en muten) op het apparaat in te schakelen. Download: poly.com/software.

- Functies inschakelen
- Instellingen wijzigen
- Call control voor softphones configureren
- Apparaatfirmware bijwerken
- Meldingen en waarschuwingen beheren
- Herinneringen voor gezondheid en welzijn plannen



Uw Poly-apparaat bijwerken

Houd uw firmware en software up-to-date om de prestaties te verbeteren en nieuwe functies aan uw Poly-apparaat toe te voegen.

Werk uw apparaat bij met behulp van Poly Lens-app. Download op poly.com/software.

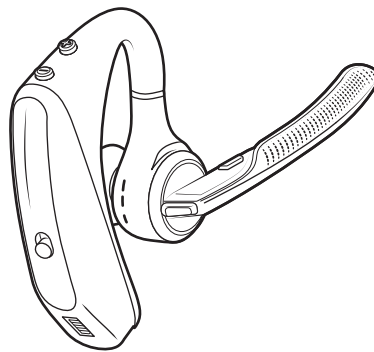
Troubleshooting

Issue	Resolution
How do I pair my headset to a mobile device?	See Pair to mobile device .
How do I pair my headset to a computer or laptop?	Plug in the USB Bluetooth adapter to your computer or laptop. The adapter is paired to your headset and connects to computer audio. See Connect to PC .
Why should I use the USB Bluetooth adapter instead of my computer's Bluetooth?	Your USB Bluetooth adapter provides the best connection, softphone functionality and acoustic sound quality through your headset. See Connect to PC , Configure USB adapter for streaming media .
How do I pair my USB Bluetooth adapter to another supported Poly audio device?	Poly Lens-app voor desktop is required to pair your BT700 USB Bluetooth adapter to another device. Your Bluetooth adapter remembers up to 2 supported Poly audio devices, but connects to only one at a time. See Configure USB adapter for streaming media .
Can I connect my headset to a mobile phone and computer at the same time?	Yes, your headset can connect to mobile and PC. Your headset remembers up to 8 devices, but connect to up to 2 devices at a time. That includes the USB Bluetooth adapter.
The headset audio is not working as expected when connected to my computer. <ul style="list-style-type: none">• During a call, nobody can hear me• During a call, I can't hear anybody• Music is not coming through my headset• When I play music and a call comes in, the music is too loud or doesn't pause	Check the following: <ul style="list-style-type: none">• To configure the headset sound on your computer, see Configure USB adapter.• Ensure that only one softphone application is opened at a time.• For best performance, ensure your headset firmware is up-to-date. See Update your Poly device.
My headset call control is not working as expected when on a softphone call.	Check the following: <ul style="list-style-type: none">• For best performance, ensure your headset firmware is up-to-date. See Update your Poly device.• Ensure that only one softphone application is opened at a time.• If required to enable headset control (answer/end and mute) functionality, ensure you have Poly Lens-app voor desktop installed. See Load software.• Select your softphone application in Poly Lens-app voor desktop.
My audio unexpectedly switches between my headset and mobile phone.	<ul style="list-style-type: none">• If you do not wear glasses, reset your headset sensors. See Reset sensors.• If you wear glasses, try disabling the sensors. Your headset wearing sensors may not function correctly when wearing glasses with certain frame characteristics. See Disable sensors.

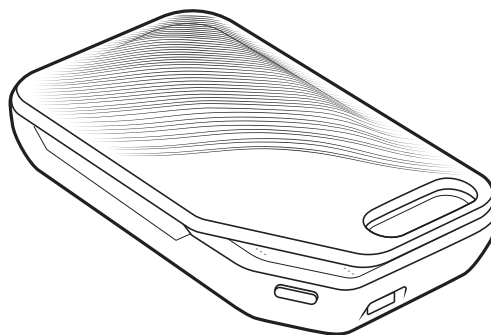
Issue	Resolution
My audio is crackling.	<ul style="list-style-type: none"> Your headset may be too far away from your connected device and out of Bluetooth range. Move closer to your connected device. Bluetooth density issues: If you are in a location with many Bluetooth devices operating at the same time (such as on a train or in a gym), they may be interfering with your Bluetooth connection and causing instability. Try using your headset in a less crowded location to see if the issue persists. Ensure that your headset microphone is pointed toward the corner of your mouth. See Fit.
<ul style="list-style-type: none"> Callers can't hear me. I can't hear callers or music. 	<ul style="list-style-type: none"> Ensure headset is paired and connected to your phone. See Pair to mobile device. On iOS, check your audio output on your smartphone to make sure that the audio is directed to the headset and not another audio output. If your headset is connected to computer with USB Bluetooth adapter, configure for streaming audio. See Configure USB adapter for streaming media. Your headset sensor may not be detecting your ear shape correctly. Reposition headset on your ear. Disable your sensors as they may be incompatible with your specific ear shape or glasses frames. See Disable sensors You may need to reset your sensors. See Reset sensors. Disable HD Voice (Wideband Audio) via Poly Lens-app as this setting may be incompatible with your phone.
My headset will not report 7 hours of talk time after it is fully charged.	<ul style="list-style-type: none"> Ensure headset is paired and connected to your phone. See Pair to mobile device. Disable HD Voice (Wideband Audio) which uses more power. Completely discharge your headset's battery then give it a full charge. Some phones have less efficient Bluetooth connections and thus will not allow for an optimal talk time of 7 hours. The talk time remaining estimate is partly calculated by your historical use so inconsistencies in an estimate may occur based on your particular use patterns.
How do I lower the volume of voice prompts?	See Adjust voice prompt volume .
I want to customize my headset features.	Customize your device settings with Poly Lens-app. Download: poly.com/software
How do I interact with Microsoft Teams or Skype for Business?	<ul style="list-style-type: none"> For Microsoft Teams, tap the Call  button to interact. For Skype for Business, press and hold the Call  button for 2 seconds to interact. Set your target phone by going to Poly Lens-app voor desktop > Softphones > Software Settings > Target Softphone

Issue	Resolution
Does my Microsoft Teams-enabled headset work with other softphones?	<p>Yes, while your headset is optimized for Microsoft Teams, it can be configured to use with other supported softphones. Set your target phone by going to Poly Lens-app voor desktop > Softphones > Software Settings > Target Softphone</p> <p>When you configure another softphone, the Call button:</p> <ul style="list-style-type: none">• doesn't interact with Teams• doesn't go to Teams notifications• will not launch Cortana

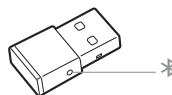
What's in the box



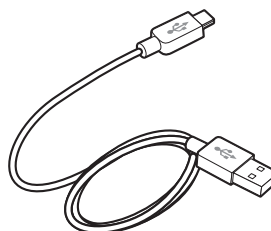
Headset



Charge case



USB Bluetooth adapter



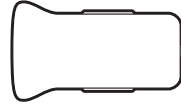
Micro USB cable



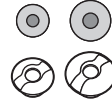
Eartips (S, M, L)

Accessories

Sold separately at poly.com/accessories.



Vehicle power charger



Eartips with foam covers



Wall charger

Safety warnings

Frequency and transmitter power

Bluetooth: operating between 2,402 and 2,480 MHz below 2.4mW average.

Safety Instructions

To reduce the risk of fire, electric shock, injury to persons and damage to property, read all operating instructions and the following safety instructions before using your Poly product. Operating, storage and charging temperature is 10°C to 40°C (50°F to 104°F).

- Only use those Poly products and accessories designed for use with this product.
- If you experience a skin irritation after using this product, discontinue use and contact Poly.
- CHILDREN. Never allow children to play with the product-small parts may be a choking hazard.
- Do not disassemble the product as this may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock or fire when the product is subsequently used.
- Unplug, discontinue use and contact Poly if the product overheats or has a damaged outer casing, cord or plug.
- Exposure to high volume sound levels or excessive sound pressure may cause temporary or permanent damage to your hearing. Although there is no single volume setting that is appropriate for everyone, you should always use your headset/headphones with the volume set at moderate levels and avoid prolonged exposure to high volume sound levels. The louder the volume, the less time is required before your hearing could be affected. You may experience different sound levels when using your headset/headphones with different devices. The device you use and its settings affect the level of sound you hear. If you experience hearing discomfort, you should stop listening to the device through your headset/headphones and have your hearing checked by your doctor. To protect your hearing, some hearing experts suggest that you:
 - 1 Set the volume control in a low position before putting your headset/headphones on your ears and use as low a volume as possible.
 - 2 Avoid turning up the volume to block out noisy surroundings. Whenever possible, use your headset/headphones in a quiet environment with low background noise.
 - 3 Limit the amount of time you use headsets/headphones at high volume levels.
 - 4 Turn the volume down if the sound from the headset/headphones prevent you from hearing people speaking near you.

See poly.com/healthandsafety for more information on headsets/headphones and hearing.

- If you use your headset/headphones while driving, check local laws regarding use of a mobile phone and headset, and ensure your attention and focus remain on driving safely. Use of a headset/headphones that covers both ears will impair your ability to hear other sounds and in most regions is illegal to use while operating a motor vehicle or riding a bicycle and may be a serious hazard for you and others.
- If this product includes earbuds/eartips, install and use them in accordance with the instructions provided. Do not force earbuds/eartips down the ear canal. Consult a doctor if they become lodged in the ear canal.
- Plug the mains adapter or charger into a socket-outlet that is near to the equipment and will be easily accessible.

Battery Warnings for Wireless Products

- If your product has an embedded, non-replaceable battery, do not attempt to open the product or remove the battery as this may cause injury and/or damage the product. If your product has a replaceable battery, use only the battery type supplied by Poly. Remove a spent battery promptly.
- Replace rechargeable batteries after three years or 300 charge cycles, whichever occurs first.
- Do not dispose of the product or battery in a fire or heat above 40°C (104°F).
- Do not expose the battery to extremely high temperatures. It may result in an explosion or the leakage of flammable liquid or gas.
- Do not open, deform or mutilate the battery. There may be corrosive materials which can cause damage to eyes or skin and may be toxic if swallowed.
- Never put batteries in mouth. If swallowed, contact a physician or poison control center.
- Swallowing may lead to burns, perforation of soft tissue, and death. Severe burns can occur within 2 hours of ingestion.
- Always store batteries where children cannot reach them.
- Do not allow any battery or its holder to contact metal objects such as keys or coins.
- RECYCLING: The product battery must be recycled or disposed of properly. Contact your local recycling center for battery removal and proper disposal.
- Use only the charger supplied by Poly to charge the product and follow the charging instructions provided. Alternatively, if your headset is designed to be charged with your cell phone charger, use only cell phone chargers approved and provided by your cell phone manufacturer. Do not use the charger for any other purpose. Ensure that the voltage rating corresponds to the power supply you intend to use.

Support

NEED MORE HELP?

poly.com/support

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Model ID: headset POTE16, adapter BT700/BT700C en oplaadetui CC5200.

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